

Additional Estimates 2016–17

Communications and the Arts Portfolio – Tuesday, 28 February 2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
1.	1.1	Dastyari	Remuneration Tribunal - Letter	<p>Senator DASTYARI: I know you have issued media releases relating to this. In those—I cannot recall, and it is not in my documents—did you release the letter?</p> <p>Senator Fifield: The letter to the Remuneration Tribunal?</p> <p>Senator DASTYARI: Yes.</p> <p>Senator Fifield: I do not believe we did; I think we issued a statement indicating the action that we took.</p> <p>Senator DASTYARI: Is there any reason you cannot release it?</p> <p>Senator Fifield: I do not think there would be, but we will take that on notice and endeavour to do that quickly.</p>	Page 4
2.	1.1	Kakoschke -Moore	Removal of arts courses	<p>Senator KAKOSCHKE-MOORE: My questions are on an entirely different subject. They follow on from some changes made by the government to vocational education and training last year, in particular the removal of some—not all, but some—courses in the arts, in particular the performing arts. Was there any formal consultation between the education department and the arts department in the development of the bill that went through last year?</p> <p>Dr Smith: I believe there was. Our arts colleagues are not here for this session this morning, but we can certainly take that on notice. I know we were talking with the department at that time.</p> <p>Senator KAKOSCHKE-MOORE: I would appreciate it if you could provide some comments in relation to the nature of the consultation and the type of feedback the department provided.</p> <p>Dr Smith: Certainly.</p> <p>Senator KAKOSCHKE-MOORE: How does the department characterise its role in the intersection between the arts and our education sector in Australia.</p> <p>Mr Eccles: I can talk about that only at a very general level. Arts is listed</p>	Page 8

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>for, I think, 4:30 today, so the real experts on that are not here. Given I have only been in my role for about eight weeks, I can only discuss the issue at a very high level. We are acutely aware of the importance of working with the education department in relation to the role of the arts, creativity and innovation throughout the education system. We do support and work closely with a number of educational institutes that are focused on arts and creativity. For example, we have a very strong relationship with the film and television school. But I can get a little bit more detail on notice if that suits the senator.</p> <p>Senator KAKOSCHKE-MOORE: That would be great. Thank you. Just following on from that, has the department undertaken any research to determine whether any skills gaps will emerge in our arts sector, particularly following on from the changes that were made to vocational education and training?</p> <p>Mr Eccles: I am not aware of any research, but I will take that on notice.</p> <p>Senator KAKOSCHKE-MOORE: If no research has been conducted I would also like to know whether the department plans to conduct that research.</p> <p>Mr Eccles: Understood.</p>	
3.	1.1	Di Natale	Prime Minister knowledge of salary	<p>Senator DI NATALE: Can you also take on notice what the Prime Minister knew about his salary when he was communications minister?</p> <p>Senator Fifield: I am happy to take questions on notice from colleagues, but—sorry, someone has helpfully just looked at the dates. The PM's comments were the day after—I think—the public release of the information.</p>	Page 12
4.	1.1	Dastyari	Government knowledge of pay levels	<p>Senator DASTYARI: Minister, I will put this on notice and someone from your team may want to get an answer to this before Mr Fahour is here. In the Neil Mitchell interview that Mr Fahour did a few days ago, there is what I interpreted as a direct assertion that people in government knew what his pay levels were. Again, I will be asking him that. But your team is behind you and I wanted to give them an opportunity to check that, so that when we get to that point they can just check that there was not correspondence that you may not necessarily have been personally aware of. But the assertion was that the government was aware. We will confirm that when we speak to Mr Fahour a</p>	Page 12

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>bit later. For clarification, is it fair to say that there are people who are able to have a particular view on a remuneration package that is perhaps viewed in the community interest as politically high, without having other motives ascribed to why they have concerns about those payments? Is that correct? Senator Fifield: Sure.</p>	
5.	1.1	Bilyk	Parameter changes	<p>Senator BILYK: Okay. You mentioned page 54 of additional estimates for parameter changes. I actually went through a whole lot of documents and I could not find anywhere what parameter changes actually mean. Mr Eccles: Okay. I might ask someone who is a little more financially literate, maybe from our corporate area, to explain exactly what it is. From time to time, the forward estimates are amended that take into account changing parameters to do with wage growth and a whole lot of technical Treasury matters—and I am getting in way over my head already. But the parameter changes in this instance reflect broadly across the economy the level of wage growth and interest rates. That occurs across all appropriations. Senator BILYK: Sure, but what I want to know is—and I am possibly at the same level of financial literacy as you; I never state that I know everything about everything—what are actual 'parameter changes'? What does it mean to these institutions? How are they determined? Are they made on the hop? Who makes the decisions about them? Mr Eccles: These are carefully structured and crafted decisions that come through a standard budget process. I will take on notice and we will get some information from the Treasury about how parameter changes are determined and what is in scope. Senator BILYK: Can you also take on notice whether there was any consultation with these agencies in regard to parameter changes and what it means for them? I know there are a lot of people with other questions. I will be coming back later on today to speak about some of these more specifically. But if you could take that on notice if there was any consultation with agencies on what it means for the agencies to implement—whatever parameter changes might be. I would like to know specifically what</p>	Page 17-18

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				parameter changes mean. As I say, I did look through 200-odd pages of documents. I saw parameter changes mentioned, but I could not find out what they actually are. Mr Eccles: We will get that information.	
6.	1.1	Urquhart	Shareholder Ministers –Info re executive pay	<p>Senator URQUHART: Minister, you went through a number of dates earlier, but from January 2015 onwards, has the department or have the shareholder ministers ever sought information from Australia Post about executive pay? I just want to clarify that. I think you said no, but I do not want to—</p> <p>Senator Fifield: I will take that on notice.</p> <p>Senator URQUHART: What do you mean you are taking it on notice?</p> <p>Senator Fifield: There are many elements to the department, so in order to ensure we give you a comprehensive and accurate answer, I will take it on notice. I am not aware of any such request for information, but—</p> <p>Senator URQUHART: You are not aware of any, but you will get some clarification?</p> <p>Senator Fifield: Yes.</p> <p>Senator URQUHART: Will you be able to do that today?</p> <p>Senator Fifield: We will do our best.</p> <p>Senator URQUHART: I am talking about since January 2015—a couple of years ago. I would have thought that, as a shareholder minister, you would be able to remember whether or not you had sought information from Australia Post about their executive pay.</p> <p>Senator Fifield: We will take that on notice because I want to give you a comprehensive answer.</p>	Page 18
7.	1.1	Hanson-Young	Safe harbour – Exposure draft consultation	<p>Senator HANSON-YOUNG: It has been put to me that you have consulted with some but not all, and I guess this is an opportunity for you to either refute that or accept that that is the case. Perhaps you will need to take this on notice. I understand the idea that you are in constant conversation. I guess that is different to running a specific consultation around the impact of safe harbour, particularly on artists here in Australia.</p> <p>Dr Patteson: In relation to consultation, obviously the recent Productivity</p>	Page 24

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Commission report into intellectual property arrangements ran a broad range of consultations. The government response to the report will be tabled in due course, but there has been a further round of specific consultation on the draft report, and safe harbour provisions are absolutely one of the recommendations within that report. So there has been specific consultation in response to that report that the government has undertaken, and at the moment it is looking at the results of those.</p> <p>Mr Eccles: And I believe the exposure draft of the legislation has been circulated widely, and people have been able to comment on that.</p> <p>Senator HANSON-YOUNG: Yes—although it was released quite late in the year, just before the Christmas holidays, was it not?</p> <p>Dr Patteson: The Productivity Commission report came out on 20 December last year; you are quite correct; it was quite close to Christmas. But the consultation period was open until St Valentine's Day—so, 14 February.</p> <p>Senator HANSON-YOUNG: What was the time frame for the release of and consultation on the draft exposure legislation?</p> <p>Mr Eccles: I would need to take that on notice.</p> <p>Senator HANSON-YOUNG: Can you take that on notice.</p> <p>Mr Eccles: I will.</p> <p>Senator HANSON-YOUNG: Can you take on notice the time frame. I would like to know when the consultations were held and who was consulted with. If you could give us a list of the various bodies and organisations you consulted with, that would be appreciated—just so that we can put to bed any suggestion that some people have not had consultation, if that is your view...</p>	
8.	1.1	O'Neill	Spectrum review implementation	<p>Senator O'NEILL: Will there be provision for spectrum review implementation by the department and/or the ACMA in the 2017-18 budget?</p> <p>Senator Fifield: Obviously, we are not going to comment on what may or may not be in the budget.</p> <p>Senator O'NEILL: Can it be implemented without the budget application?</p> <p>Senator Fifield: We are not going to talk about what may or may not be in the budget.</p> <p>Senator O'NEILL: But it is not indicated to the sector about your</p>	Page 27

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>commitment to doing this or not. Can it be done without a budget? Have you asked the question of if it can be done without a budget?</p> <p>Senator Fifield: We will do what is required to achieve the policy objectives.</p> <p>Senator O'NEILL: Mr Robinson?</p> <p>Mr Robinson: We and the ACMA are allocating resources to go through the consultation processes and drafting processes we are doing.</p> <p>Senator O'NEILL: What is the quantum of that request?</p> <p>Mr Robinson: I would have to take that on notice.</p> <p>Senator O'NEILL: Is there any chance you could provide that to us today? You must have done preparatory figures.</p> <p>Mr Robinson: No; I doubt that we could do it today. It is within our existing appropriations. As the minister said, we cannot comment on what may be in the upcoming budget.</p>	
9.	1.1	Chisholm	Communication policy road map	<p>Senator CHISHOLM: Thanks. Minister, was the speech that Dr Smith gave where she talked about the communications policy road map based off instructions that you had given the department as minister?</p> <p>Senator Fifield: The secretary of the department chooses the invitations that she accepts and the forums that she speaks in and drafts her own speeches.</p> <p>Senator CHISHOLM: But I imagine, when Dr Smith went there and spoke about a communications policy road map, that would be based on some sort of correspondence from yourself?</p> <p>Senator Fifield: Obviously Dr Smith, as secretary of the department, reflects the government policy and my thinking.</p> <p>Senator Chisholm: Was there an instruction from you to develop a communications policy road map?</p> <p>Senator Fifield: Yes.</p> <p>Senator CHISHOLM: At what time and how was that instruction given?</p> <p>Senator Fifield: It was probably not on a particular day or at a particular time. Discussions between me and the department are iterative, ongoing—daily. I am happy to take on notice, if you like, when something may have become formalised, in a sense.</p>	Page 29

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
10.	1.1	Siewert	Audio Description – Free-to-air and catch-up	1. What are the Government’s next steps regarding the implementation of audio description across free-to-air broadcast television and catch-up services?	In Writing 10/3/2017
11.	1.1	Brown	Copyright Amendment	1. Please provide an update on the Copyright Amendment (Disability Access and Other Measures) Bill. (a) What is its current status? (b) An exposure draft of the Bill was released for public comment at the beginning of 2016, what were the outcomes of that consultation process? (c) When will the Bill be introduced?	In Writing 10/3/2017
12.	1.1	Xenophon	Waste	Given that government and opposition politicians have all raised concerns over time and had policies on government waste: 1. Is there a central government authority responsible for the elimination of waste? 2. If so (a) Is there a government wide definition on the meaning of ‘waste’, and if so, what is that definition? (b) How does this central government authority monitor and manage waste within the Department? (c) Is there a central government mechanism (e.g. phone number, email address, web site) for public servants or contractors to report Departmental waste? (d) How much Departmental waste was identified by the central government authority in FY 13/14, FY 14/15 and FY 15/16? 3. If not: (a) Is there a departmental definition on the meaning of ‘waste’, and if so, what is that definition? (b) What are the Department’s arrangements for monitoring and managing waste? (c) Is there a central Departmental mechanism (e.g. phone number, email address, web site) for public servants or contractors to report	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Departmental waste?</p> <p>(d) How much waste was identified by the Department in FY 13/14, FY 14/15 and FY 15/16?</p> <p>4. In either case:</p> <p>(a) Can Departmental officers or contractors report waste anonymously?</p> <p>(b) Are they afforded a protection if they do so?</p>	
13.	1.1	Urquhart	Round 3 Base Stations	Could you provide the Committee with a list of the <u>Round 3</u> base stations that have already been announced?	In Writing 14/3/2017
14.	1.1	Urquhart	MBP Grant Reporting	The Department's Grant Reporting says that a grant of \$94,800,140 was made to Telstra and a grant of \$15,199,860 to Vodafone for Round 1 – does that mean that money has been <u>paid</u> to Telstra and Vodafone? If not, please explain how the funding is paid to the mobile network providers and the milestones that are used for payments.	In Writing 14/3/2017
15.	1.1	Urquhart	Base Station selection process	What was the process for selecting the base stations that were funded under Round 2 and how did the points system work in conjunction with the sites selected by the telecommunications companies?	In Writing 14/3/2017
16.	1.1	Urquhart	Co-location of Round 2 stations	How many of the base stations from Round 2 will be co-located with NBN fixed wireless towers?	In Writing 14/3/2017
17.	1.1	Urquhart	Approach to Co-location	How did the Department encourage mobile network operators to enable other mobile network operators to co-locate their services from base stations funded under this program?	In Writing 14/3/2017
18.	1.1	Urquhart	Co-location figures	<ol style="list-style-type: none"> How many of the 499 base stations from Round 1 will have more than one mobile network provider co-locating? How many of the base stations from Round 2 will have more than one mobile network provider co-locating? 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				3. Of the 429 base station sites Telstra is building under round one of the Mobile Black Spot Program, how many of these will have co-location of mobile network operators and of the 70 sites that Vodafone is building under Round One, on how many of these will have a co-location of mobile network operators? Please provide details.	
19.	1.1	Urquhart	Blackspot Audit	<p>1. Did the Department conduct any audit of a Funding Recipient's compliance with the certification that Round 2 base stations were not part of the mobile network operator's forward-build network expansion plans as indicated in the Round 2 Guidelines paragraph 2.3? Please provide details.</p> <p>2. How many of the Round 2 funded base stations meet the requirements of the Program Guidelines at paragraph 5.3.5: "that the base station structure is of sufficient height and robustness for accommodating and supporting additional equipment required by additional Mobile Network Operators"? Please provide details of any base stations that do not meet this requirement.</p>	In Writing 14/3/2017
20.	1.1	Urquhart	CEO Salary	<p>1. At any point during the annual report process for years 2014-15 and 2015-16 did the Department receive information, in writing or verbally, about the salary of the Australia Post CEO?</p> <p>2. Did the Department adjust any of its shareholder Governance processes for Australia Post following the Governments changes to the PGPA Act in 2015 which reduced the scope of disclosure requirements for Government GBE's?</p> <p>3. Did the Department take any advice from the Department of Finance on how to approach this?</p> <p style="padding-left: 20px;">(a) If yes, what advice was sought?</p> <p style="padding-left: 20px;">(b) When was it sought?</p> <p style="padding-left: 20px;">(c) And what advice was provided?</p> <p>4. If an individual executive had received a remuneration package of \$20 million – how would this have come to the Department or Minister's attention with the Shareholder Governance arrangements that were in</p>	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				place?	
21.	1.1	Urquhart	Internet Outages	<ol style="list-style-type: none"> Has the department/agency experienced any internet problems, such as but not limited to slow internet or internet outages? <ol style="list-style-type: none"> If yes, what was the reason for this? Did it impact the Minister's office? How many internet outages has the Department experienced since the start of 2016? Please list dates. 	In Writing 14/3/2017
22.	1.1	Urquhart	Deregulation and Regulation Reform 2016	<ol style="list-style-type: none"> What was the Communication portfolio red tape / regulation reform target for the 2016 calendar year? How many deregulatory / regulatory initiatives were implemented by the Department in 2015? What total red tape savings were achieved by the Department in 2015? How many deregulatory / regulatory initiatives were implemented by the Department in 2016? <ol style="list-style-type: none"> Please list each measure and the associated regulatory savings. What was the total quantum of savings achieved by the Department in 2016? <ol style="list-style-type: none"> Please break down into savings, costs and the net result. What proportion of the Department's total savings/costs in 2016 came from measures which were costed but have not been implemented? 	In Writing 14/3/2017
23.	1.1	Urquhart	Deregulation and Regulation Reform – activity levels of Minister Fifield	<p>With regards to the Communications Portfolio:</p> <ol style="list-style-type: none"> How many deregulation and regulatory reform Forums did the former Minister Turnbull run? How many deregulation and regulatory reform Forums did the former Parliamentary Secretary, Mr Fletcher, run? How many deregulation and regulatory reform Forums has Minister Fifield run? <ol style="list-style-type: none"> Please list dates, venues and media releases where applicable. 	In Writing 14/3/2017
24.	1.1	Urquhart	Travel with Minister	<ol style="list-style-type: none"> For the financial year to date, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that includes airfares (and type of airfare), accommodation, meals and other travel 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>expenses (such as incidentals).</p> <p>2. For 2015-16, please detail all travel for Departmental officers that accompanied the Minister and/or Parliamentary Secretary on their travel. Please include a total cost plus a breakdown that includes airfares (and type of airfare), accommodation, meals and other travel expenses (such as incidentals).</p>	
25.	1.1	Urquhart	Board Appointments	<p>1. Please list all of the boards within this portfolio, including: board title, terms of appointment, tenure of appointment, days until term ends and members.</p> <p>(a) What is the gender ratio on each board and across the portfolio?</p> <p>(b) Please detail any board appointments for this financial year to date.</p> <p>(c) Please include any board appointments in this financial year where a merits based review has not been undertaken.</p> <p>(d) Please include any board appointments where the Minister or Government had not accept the initial recommendation put to them by a panel or other recommendation mechanism.</p>	In Writing 14/3/2017
26.	1.1	Urquhart	FOI	<p>1. How many FOI requests has the Department received for this financial year to date? How many requests have been denied and how many have been granted?</p> <p>2. How many FOI requests did the Department receive in 2016? How many requests were denied and how many have been granted?</p> <p>3. How many FOI requests did the Department receive in 2015? How many requests were denied and how many have been granted?</p> <p>4. For 2016 and 2017 has the department failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why?</p>	In Writing 14/3/2017
27.	Department	Bilyk	Ministerial Functions	<p>In relation to any functions or official receptions hosted by Ministers or Assistant Ministers in the portfolio since 1 October 2016, can the following please be provided:</p> <p>(a) List of functions;</p> <p>(b) List of attendees including departmental officials, ministerial staff and if members of the Minister's immediate family attended – number of members (names not required);</p>	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. 	
28.	Department	Bilyk	Departmental Functions	<p>Departmental functions In relation to expenditure on any departmental functions or official receptions etc since 1 October 2016, can the following please be provided:</p> <ul style="list-style-type: none"> (a) List of functions; (b) List of attendees; (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided. 	In Writing 10/3/2017
29.	Department	Bilyk	Plants and gardens	<ol style="list-style-type: none"> 1. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for all departmental premises in calendar year 2016? 2. What was the total cost (GST inclusive) of external gardens and landscaping for all departmental premises in calendar year 2016? 3. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for ministerial offices in calendar year 2016? Please provide separate figures for each Minister's office in the portfolio, covering ministerial offices both at Parliament House and elsewhere. 	In Writing 10/3/2017
30.	Department	Bilyk	Subscriptions	<ol style="list-style-type: none"> 1. What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for the Department? Please provide a complete list of each service top which the Department subscribed. 2. What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for Ministers in the portfolio? Please provide a 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				complete list of each service top which ministerial offices subscribed.	
31.	Department	Bilyk	Gifts	<ol style="list-style-type: none"> 1. What was the total cost (GST inclusive) of all gifts purchased for use by departmental officials in calendar year 2016? 2. Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? <ol style="list-style-type: none"> (a) Who was the recipient of each gift? (b) For what purpose was each gift given? 3. What was the total cost (GST inclusive) of all gifts purchased for use by Ministers in the portfolio in calendar year 2016? 4. Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? <ol style="list-style-type: none"> (a) Which Minister gave each gift? (b) Who was the recipient of each gift? (c) For what purpose was each gift given? 	In Writing 10/3/2017
32.	Department	Bilyk	Water coolers	<ol style="list-style-type: none"> 1. What was the total cost (GST inclusive) of providing water coolers at departmental premises in calendar year 2016? Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers. 2. What was the total cost (GST inclusive) of providing water coolers to ministerial offices in calendar year 2016? Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers. 	In Writing 10/3/2017
33.	Department	Bilyk	Snacks	<ol style="list-style-type: none"> 1. What was the total cost (GST inclusive) of supplying fruit and other snacks at departmental premises in calendar year 2016? 2. What was the total cost (GST inclusive) of supplying fruit and other snacks to ministerial offices in calendar year 2016? Please provide a breakdown of the costs for each separate ministerial office, covering both offices at Parliament House and elsewhere. 	In Writing 10/3/2017
34.	Department	Bilyk	Coffee machines	<p>Can an itemised list of coffee machines at departmental premises please be provided including</p> <ol style="list-style-type: none"> (a) make and model (b) purchase or lease cost (c) ongoing maintenance costs 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(d) ongoing cost of supplying coffee and other consumables?	
35.	Department	Bilyk	Mobile devices	<ol style="list-style-type: none"> 1. How many mobile telephones are currently on issue to departmental to staff? <ol style="list-style-type: none"> (a) Can an itemised list showing make and model please be provided? 2. How many new mobile phones were purchased by the Department in calendar year 2016? 3. What was the total cost (GST inclusive) of purchasing mobile telephones for departmental staff in calendar year 2016? 4. How many mobile telephones had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)? 5. How many mobile telephones were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? 6. How many ipads/tablets are currently on issue to departmental staff? <ol style="list-style-type: none"> (a) Can an itemised list showing make and model please be provided? 7. How many new ipads/tablets were purchased by the Department in calendar year 2016? 8. What was the total cost (GST inclusive) of purchasing ipads/tablets for departmental staff in calendar year 2016? 9. How many ipads/tablets had to be replaced due to damage in calendar year 2016? What was the cost of replacement (GST inclusive)? 10. How many ipads/tablets were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? 	In Writing 10/3/2017
36.	Department	Bilyk	Stationary and paper	<ol style="list-style-type: none"> 1. How much did the Department spend on stationary and office supplies (excluding paper) in calendar year 2016 (GST inclusive)? 2. How much did the Department spend on paper in calendar year 2016 (GST inclusive)? <ol style="list-style-type: none"> (a) What brand of paper does the Department use? (b) Is this paper Australian made? If no, why doesn't the Department buy Australian made paper? 	In Writing 10/3/2017
37.	Department	Bilyk	Executive office upgrades	<ol style="list-style-type: none"> 1. Have the furniture, fixtures or fittings of the Secretary's office, or the offices of any Deputy Secretaries, been upgraded since 1 October 2016? If so, can an itemised list of costs please be provided (GST 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				inclusive)?	7
38.	Department	Bilyk	Facilities upgrades	1. Have the facilities of any of the Department's premises been upgraded since 1 October 2016, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST inclusive)? Can any photographs of the upgraded facilities please be provided?	In Writing 10/3/2017
39.	Department	Bilyk	Vacancies	Please provide a list of all statutory, board and legislated office vacancies and other significant appointments vacancies within the portfolio, including length of time vacant and current acting arrangements.	In Writing 10/3/2017
40.	Department	Bilyk	Media and public relations	1. How much has the Department spent on media monitoring since 1 October 2016 (GST inclusive)? 2. Can a list of all Contract Notice IDs for the Austender website in relation to media monitoring contracts please be provided? 3. How many media or public relations advisers are employed in the Department? (a) At what APS level (eg EL2, APS5) is each staff member employed? (b) Can an organisational chart for the relevant area of the Department please be provided? (c) What was the total cost of employing relevant staff in calendar year 2016 (please provide a global figure)?	In Writing 10/3/2017
41.	Department	Bilyk	Advertising and information campaigns	1. How much has the Department spent on advertising and information campaigns since 1 October 2016 (GST inclusive)? 2. Can a list of all Contract Notice IDs for the Austender website in relation to advertising and information campaign contracts please be provided? 3. How much did the Department spend on Facebook advertising or sponsored Facebook posts in calendar year 2016 (GST inclusive)? 4. How much did the Department spend on Google adwords advertising in calendar year 2016 (GST inclusive)?	In Writing 10/3/2017
42.	Department	Bilyk	Market research	1. How much did the Department spend on market research in calendar year	In

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>2016 (GST inclusive)?</p> <p>2. Can a list of all market research contracts entered into please be provided, together with the Austender Contract Notice number?</p> <p>(a) What was the purpose of this market research?</p> <p>(b) Did it relate to an advertising or information campaign? If so, which campaign?</p>	<p>Writing 10/3/2017</p>
43.	Department	Bilyk	Legal costs	<p>1. What was the Department's total spend on external legal services (including services provided by the Australian Government Solicitor) (GST inclusive) for calendar year 2016?</p> <p>(a) Can an itemised list of costs of each legal matter (GST inclusive) please be provided?</p> <p>(b) Can a list of relevant Contract Notices published on Austender please be provided?</p>	<p>In Writing 10/3/2017</p>
44.	Department	Bilyk	Consultancies	<p>1. Please provide an itemised list of costs (GST inclusive) for spending in calendar year 2016 on external consultants/service providers in the following categories please be provided:</p> <p>(a) social media</p> <p>(b) photography</p> <p>(c) graphic design</p> <p>(d) web design</p> <p>(e) electronic communications</p> <p>(f) acting or public speaking training</p> <p>(g) ergonomics.</p>	<p>In Writing 10/3/2017</p>
45.	Department	Bilyk	Redundancies	<p>1. How many staff were made redundant in calendar year 2016?</p> <p>(a) How many were voluntary redundancies?</p> <p>(b) How many were forced redundancies?</p> <p>2. What was the total cost of all redundancies (expressed as a single global figure)?</p> <p>3. Have any staff made redundant in calendar year 2016 subsequently carried out work for the Department as a contractor? If so, please provide an itemised list of relevant contracts and related Austender Contract Notice numbers.</p>	<p>In Writing 10/3/2017</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
46.	Department	Bilyk	iTunes/Android	<ol style="list-style-type: none"> 1. Does the Department have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)? <ol style="list-style-type: none"> (a) What applications/subscriptions/services purchased through iTunes in calendar year 2016? 2. Does the Department have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)? <ol style="list-style-type: none"> (a) What applications/subscriptions/services purchased through Android in calendar year 2016? 3. Do any ministerial offices in the portfolio have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)? Please provide separate figures for each Minister. <ol style="list-style-type: none"> (a) What applications/subscriptions/services purchased through iTunes in calendar year 2016? 4. Do any ministerial offices have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)? Please provide separate figures for each Minister. <ol style="list-style-type: none"> (a) What applications/subscriptions/services purchased through Android in calendar year 2016? 	In Writing 10/3/2017
47.	Department	Bilyk	Websites	<ol style="list-style-type: none"> 1. What were the top 20 most utilised (by data sent and received) unique domain names accessed by departmental staff in calendar year 2016? 2. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by departmental staff in calendar year 2016? 	In Writing 10/3/2017
48.	Department	Bilyk	Flights	What was the Department's total expenditure on flights for departmental staff in calendar year 2016 (GST inclusive)?	In Writing 10/3/2017
49.	Department	Bilyk	Ground transport	What was the Department's total expenditure on the following categories of ground transport in calendar year 2016 (GST inclusive): <ol style="list-style-type: none"> (a) Taxi hire (b) Limousine hire (c) Private hire car 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(d) Ridesharing services.	
50.	2.1	Hanson-Young	Australia Council budget cut implications	<ol style="list-style-type: none"> 1. Australia's peak arts body, the Australia Council, was blindsided when the Federal Government ripped \$104 million from its budget in 2015. How many small to medium arts organisations that were previously funded by the Australia Council have closed since the Federal Government reduced their funding? 2. How many artists and/or arts students have been negatively affected? 3. How many jobs have been lost as a result? 4. What money been returned to the Australia Council funding envelope, following the cuts in 2015? 5. Will the rest of the money that was cut be returned? 	In Writing 9/3/2017
51.	2.1	Hanson-Young	NPEA vs Catalyst	<ol style="list-style-type: none"> 1. What are the main differences between George Brandis' National Program for Excellence in the Arts (NPEA) and the current Minister's 'Catalyst' program? 2. Are they funded to an equal amount? If they are funded to a different amount, what has happened to the missing money? 	In Writing 9/3/2017
52.	2.1	Hanson-Young	NAVA	<ol style="list-style-type: none"> 1. The National Association for the Visual Arts (NAVA) has released a report today called '<i>The economics of Australia's small-to-medium visual arts sector</i>'. <i>This report highlights how there was a 55% decline in federal funding for the arts between 2008 and 2013</i> in per capita terms, adjusting for inflation. <i>Does that reflect your understanding of the current funding situation?</i> 2. NAVA's figures show that per capita arts funding from the Federal Government has declined significantly over the five-year period, from \$20.20 per Australian per year in 2008 to \$9.06 in 2013, adjusting for inflation. How are Australian arts organisations expected to survive in these conditions? 3. What do you see as the impact of that level of funding decline on the small to medium visual arts sector? 4. The NAVA report recognised that the increased financial pressure on the small to medium visual arts sector has resulted in a declining number of full time arts professionals and the casualisation of the sector's workforce. 	In Writing 9/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Do you agree that there is a trend towards casualisation in Australia's art sector?</p> <p>5. Do you agree that that trend is a direct result of Federal funding cuts?</p>	
53.	2.1	Kakoschke-Moore	VET approved course list	<p>1. What involvement did the Department have in compiling the list of approved courses?</p> <p>2. Was the Department asked to contribute?</p> <p>3. What opportunities did the Department of Arts have to assist with the development of the VET approved course list?</p> <p>4. What does the Department see as its role in the intersection between education and arts?</p> <p>5. Is there regular communication between the departments on this issue?</p>	In Writing 9/3/2017
54.	SBS	Dastyari	SBS access to Security Agencies	<p>Senator DASTYARI: We do not even have it; you have not introduced it again. Minister, I want to draw your attention to a matter regarding SBS that we discussed at the Senate estimates about two years ago, I believe. This was prior to your time as minister. I believe the minister at the table may have been Senator Fierrevanti-Wells, but I could be wrong about that. It was regarding SBS being given access to or having a better partnership with the security agencies in terms of how it does the deradicalisation work. Minister, I was wondering if you were aware of any of these kinds of conversations. I understand the security agencies do an amazing job. It just struck me as a little bit odd when you have a public broadcaster which has the ability to target certain communities very effectively and has the resources to be able to target these groups effectively kind of being in a silo of government away from the security agencies. I do not think there is ill intent; I think it just how government sometimes works. I was wondering if you can take that on notice and provide a few words on it.</p> <p>Senator Fifield: I will take it on notice. I will see if Mr Ebeid wants to add something or if he wants to take it on notice too.</p>	Page 34
55.	SBS	Dastyari	SBS and Security Agencies – De-radicalisation	<p>Senator DASTYARI: Again, without divulging information that would be inappropriate for you to divulge, is there an existing relationship between SBS and the security agencies or the agencies focusing more on the area of de-radicalisation? Is there a formal dialogue? Is there a formal relationship</p>	Page 34-35

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>that already exists, or is that an area that needs to be developed?</p> <p>Mr Ebeid: The latter. I think we do not have the sorts of relationships that you are talking about. I think we would welcome the opportunity. We have not developed them at the moment, but it is an opportunity for us.</p> <p>Senator DASTYARI: Minister, are you able to take on notice—</p> <p>CHAIR: Sorry, Senator Dastyari, your time has finished.</p> <p>Senator DASTYARI: Just one on notice?</p> <p>CHAIR: Very, very quickly.</p> <p>Senator DASTYARI: Minister, are you able to take on notice, perhaps, facilitating those meetings between SBS and the security agencies, and let us know at the next estimates how it has gone?</p> <p>Senator Fifield: Sure.</p>	
56.	SBS	Di Natale	New Programming Investment	<p>Senator DI NATALE: savings. In terms of staff numbers, what does that translate to—a reduction in staff?</p> <p>Mr Ebeid: We did not have any actual redundancy programs as some of the other agencies did. We did it mostly in terms of supplier agreements, renegotiations of contracts. I will have to come back to you. I know there were some parts of the business that did have some headcount reductions, but it was minimal. But I will get the exact number for you.</p> <p>Senator DI NATALE: All right. You can take that on notice. Just in terms of the programming, you said you were planning on a range of investing into new programming, and you cannot do that now because of the \$28 million.</p>	Page 35
57.	SBS	McCarthy	NITV Departments Breakdown	<p>Senator McCARTHY: You spoke about the 75 per cent to 80 per cent of staff—could you just explain to the committee how it is broken down in terms of the departments within NITV, for example, with news, current affairs and documentaries? Would you be able to explain that.</p> <p>Mr Ebeid: Again, maybe I will take that one on notice. I can get the exact breakdown of the groups, but it there is a what we call INACA, an Indigenous news and current affairs team—a production team for all of its productions, whether it be sports productions, documentaries, children's content, et cetera. You then have an online team, a small group in management, some marketing—I think there is one head in marketing—one head for government</p>	Page 37

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				relations, et cetera, which is increasingly important— Senator McCARTHY: Would you like to take that question on notice? CHAIR: I thought that was a good one to take on notice. Mr Ebeid: Yes—happy to.	
58.	SBS	Leyonhjelm	Trump coverage	Senator LEYONHJELM: Yes, I like it. But there is an aspect about it that I want to draw to your attention and you might want to comment on it or ignore me. In the period between the US election and the inauguration of President Trump and since then—let me make it plain that I would not have voted for Mr Trump had I had the choice—I do not think I have seen a news session at 6.30 pm where there has not been an item on Mr Trump which is either overtly negative, critical, or by implication critical. I do not think I can remember ever having seen a segment that has had anything positive to say about him. Now he is not my favourite politician by a long way but I just wonder if he is as bad as the news would suggest. I am just wondering whether you have any thoughts on that. Mr Ebeid: I will take your comment as a comment. I am happy to have a look at it. I dare say that many senators in the United States would be saying the same about the media at the moment and looking for something positive to report on. I would have to go back and look at our coverage to see what sorts of stories there are. I have not notice that myself, but I am happy to have a look at it. Senator LEYONHJELM: Thank you.	Page 38
59.	SBS	Abetz	Director of News and Current Affairs position	1. When was the position of Director of News and Current Affairs filled? 2. Was the position advertised? If so, when and how? If not, please explain why not and the selection process in determining the appointment.	In Writing 3/3/2017
60.	SBS	Abetz	Bullying with SBS	1. Have there been any complaints about bullying within the SBS in the past two years? If so, please advise how many and their categorisation, together with the outcome of each such a complaint?	In Writing 3/3/2017
61.	SBS	Urquhart	Budget cuts	1. Please describe the impact of recent budget cuts on the provision of services and programs at the SBS. 2. Are any SBS programs or services at risk of being cut unless the SBS budget is increased?	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>3. Are there plans to cut any specialist language programs on SBS radio?</p> <p>4. Is the SBS subject to the requirements of the <i>Public Governance Performance and Accountability Act 2013</i>?</p> <p>5. Does the SBS think that it should give transparency to the public as to its sources of revenue, and a detailed breakdown of such revenue?</p> <p>6. In the recent past, the SBS used to provide transparency in its Annual Report and at Senate Estimates around its revenue from sponsorship and advertising by disclosing detailed breakdowns of revenue. When and why did the SBS stop providing this level of transparency?</p>	
62.	SBS	Urquhart	Advertising	<p>1. According to page 60 of the most recent SBS Annual Report, advertising revenue at the SBS has increased. What is the reason for this increase?</p> <p>2. Over the last three years, to what extent has the increase in advertising revenue at the SBS made up the shortfall for funding cuts inflicted on the SBS?</p> <p>3. As a proportion or percentage, how much SBS TV advertising revenue was generated in prime time in the 2016 calendar year?</p> <p>4. What oversight does the SBS Board have with respect to the broadcast of wagering and/or gambling advertising on SBS platforms, and what processes are in place to ensure adherence to section 45 of the <i>Special Broadcasting Service Act 1991</i>?</p>	In Writing 14/3/2017
63.	Australia Post	Dastyari	Remuneration information – 2015 and 2016	<p>Senator DASTYARI: If I currently go onto your website—from what you have said about last night, and again, I have not been on since last night so I was not aware of this—is all the remuneration information up to and including 2015 and 2016 available?</p> <p>Mr Stanhope: No, it is the 2015-16 information.</p> <p>Senator DASTYARI: The 2015-16 year is available. That was the only year that was not available, is that correct?</p> <p>Mr Stanhope: We did not disclose in 2014-15. In hindsight, it would have been a good thing to disclose because the CEO's salary was quite low because he did not take his bonus.</p> <p>Senator DASTYARI: Will you now disclose 2014-15?</p> <p>Mr Stanhope: Yes, we can do.</p>	Page 42

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Senator DASTYARI: Do you have that information available? Mr Stanhope: Not here, but I have no problem with disclosing 2014-15 as well. Senator DASTYARI: So you will take it on notice that you will? Mr Stanhope: Yes.</p>	
64.	Australia Post	Dastyari	Amount of meetings – Chairman and Minister	<p>Senator DASTYARI: Without having to pin the exact number, are we talking half a dozen times or are we talking a dozen times in the last year? Mr Stanhope: I probably met with the minister about three times over the last 12 months. Senator DASTYARI: Is that roughly your recollection, Minister? Senator Fifield: That is probably about right, but there are the phone conversations as well. Senator DASTYARI: Are you able to take on notice how many meetings there has been with the minister since the minister became the minister for this portfolio? So since, what is it, December 2015. Senator Fifield: It was September 2015. Senator DASTYARI: Is that something, Minister, you are able to provide us? We cannot get your diary, so I was wondering if you could— Senator Fifield: Sure. We can collectively take that on notice.</p>	Page 43
65.	Australia Post	Xenophon	LPO's – Passport photos and cameras	<p>Senator XENOPHON: I just want to race you through a few things. I still get occasional complaints from people. That is what you would expect in a large organisation. The most recent one was relating to someone to do with passport photos and cameras. The fees that Australia Post wanted to charge were much higher than they could, to get a camera that was up to standard for those passport photos. Without going into that particular issue, what robust mechanism is there to deal with those disputes so that, if people have a grievance, it can be dealt with quickly and fairly? Mr Fahour: Senator Xenophon, the second most informed person about this after you is Ms Christine Corbett. She is more than happy to answer the question about the processes that we put in place at the LPOs. Senator XENOPHON: You might want to take it on notice. I do not want to have to contact Ms Corbett every time there is a specific complaint. The</p>	Page 54

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>fewer the complaints that I get and other members of parliament get, the better.</p> <p>Mr Fahour: Would you like us on notice to give you the detailed process of how we handle it?</p> <p>Senator XENOPHON: I think that might be more appropriate. I just want to say that there is an issue there.</p> <p>Mr Fahour, out of left field, I just met with some residents of Kimba, in South Australia on the Eyre Peninsula. I told them that I was late for the meeting because I had to ask you questions, and they said: 'Please ask Australia Post why we have lost our regional postbox,' which basically means that, if someone in Kimba wants to send a letter to somebody else in Kimba, instead of it being delivered 10 metres away to the next postbox, they have to pay a \$1.50 premium for that to happen; otherwise, it now goes to Adelaide and then back to Kimba.</p> <p>Mr Fahour: Firstly, if it is 10 metres away, I think they can save themselves a lot of time and money by just walking over and giving it to the person.</p> <p>Senator XENOPHON: No, this has to be a formal letter in the post office.</p> <p>Mr Fahour: Sure, but—we will take that on notice.</p>	
66.	Australia Post	Hanson-Young	Sendle legal challenge	<p>Senator HANSON-YOUNG: I want to move on from the issue of salary and ask about the legal challenge that Australia Post is involved in with Sendle over the use of trade marks. I want to know how much money that is currently costing Australia Post to challenge them over the use of 'Post without the Office'.</p> <p>Mr Fahour: I can give the exact numbers, as you wish. I could take those questions on notice. I do not have that here with me.</p> <p>Senator HANSON-YOUNG: That would be helpful.</p>	Page 60
67.	Australia Post	Hanson-Young	Cost of lost cases to taxpayers	<p>Senator HANSON-YOUNG: I know you have had a long day and I really wanted to get to what it is that Australia Post does, and the money that is being spent on cases like this. Can you tell me how much it cost the taxpayer last time you lost one of these cases in the Federal Court?</p> <p>Mr Fahour: I am happy to take that on notice.</p> <p>Senator HANSON-YOUNG: Are there any other IP cases or cases that</p>	Page 62

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Australia Post has been engaged in in regard to opposing trademarks in the last five years? Could we have a list of those? Mr Fahour: I will take that on notice.</p>	
68.	Australia Post	Hanson-Young	Post office boxes – revenue for Aust Post	<p>Senator HANSON-YOUNG: Okay. How much money does Australia Post receive from consumers for the rental of the post office boxes? Mr Fahour: As I am sure you are aware, 80 per cent of the Australia Post network is actually operated by the small business owners—post office operators— Senator HANSON-YOUNG: And they do a good job. Mr Fahour: And they do a terrific job, and most of the revenue goes to all of them. Therefore Australia Post, especially those private boxes, is one of the sources of really important revenue and income to those independent small-business owners. I do not have all of the information of what each one of them make in their private business. What I can get for you which has been part of the Senate estimates committee review that we have done over the last few years is the payment stream that we are paying for these private boxes and the return on those. But the vast majority of that income goes into their pockets directly to support their small business. That is why we work really hard to protect this business because, in effect, if this is taken away from these licensed post offices owners or opened up and they cannot get remunerated the way they are being remunerated, you are going to put into jeopardy the viability of hundreds of post offices around this country, particularly in regional— Senator HANSON-YOUNG: I am not suggesting that. No-one is suggesting that. Mr Fahour: But that is what our competitors want to do. Senator HANSON-YOUNG: What I am asking is: how much does the consumer rental of these boxes raise for Australia Post? Mr Fahour: I am happy to take that on notice.</p>	Page 62
69.	Australia Post	Hanson-Young	Post office box rental terms and conditions	<p>Senator HANSON-YOUNG: In your post office box terms and conditions schedule, schedule 14, which I have pulled up from the Australia Post website, it does not say anywhere that if, as a consumer, I pay Australia Post</p>	Page 63

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>to rent a post office box, I cannot get anyone else deliver parcels to that box; does it? It does not say that you can only receive packages as delivered by Australia Post?</p> <p>Ms Corbett: I do not have the terms and conditions in front of me, but I am happy to take that on notice.</p> <p>Senator HANSON-YOUNG: Can you take that on notice. I have read through schedule 14 and I cannot see anywhere where it says that those conditions are put on it; that, as a consumer having paid to rent that box, I can only use delivery services as listed by Australia Post.</p> <p>Ms Corbett: I am happy to go through the terms and conditions and take that on notice for you.</p> <p>Senator HANSON-YOUNG: Thank you.</p>	
70.	Australia Post	Urquhart	EIS transactions – use of own cameras	<p>Senator URQUHART: Are there instances where licensees are forced to not use the perfectly good camera of their own for EIS transactions?</p> <p>Ms Corbett: I am not aware, but I am happy to take that on notice.</p> <p>Senator URQUHART: That would be good. If it is the case, the question is, why? How does Australia Post set the quota for EIS passport photos?</p> <p>Ms Corbett: Again, I am happy to take that detail on notice.</p>	Page 67
71.	Australia Post	Urquhart	Rental fees for EIS technology	<p>Senator URQUHART: If an LPO is in an area that does not have that high volume is it then disadvantaged in terms of the cost? My understanding is that if it does not meet the imposed quota then there is an increase in the rent for the EIS technology. In one instance I have heard of it was from \$10 per month to \$109 per month in rental fees, because it did not meet the imposed quota. Why is that the case?</p> <p>Ms Corbett: I am happy to take that on notice. I am not aware of the figures you are quoting.</p> <p>Senator URQUHART: But is there an imposed quota fine?</p> <p>Ms Corbett: I am happy to take that on notice. I am not aware of that.</p> <p>Senator URQUHART: You are not aware that there is a fine if they do not meet the quota?</p> <p>Ms Corbett: Happy to take that on notice. We did have a number of years ago, you might recall, prior to the Senate inquiry such a thing as an EPOS</p>	Page 67

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				shortfall fee—	
72.	Australia Post	Abetz	Closure of franchise post office – Vale shopping centre	<p>Senator ABETZ: Good. Thank you. I was reminded that the 150th anniversary was commemorated with a stamp when they were only 4c, but that is another issue!</p> <p>I go to Western Australia and the Vale Shopping Centre in Canning Vale. Does anybody have an understanding of the closure of the franchise post office there and its move to Harris Vale?</p> <p>Mr Fahour: That is one I must admit we would probably have to take on notice.</p> <p>Senator ABETZ: In that case, I will put some questions on notice about it. There have been exceptionally strong and very forceful representations made by an excellent local member for Southern River, who has been seeking—</p>	Page 70
73.	Australia Post	Abetz	Business mail centre – every capital city	<p>Senator ABETZ: Moving from Western Australia—and I will leave those questions on notice—can I move to South Australia and ask about the business mail centre in Adelaide. First of all, do we have a business mail centre in every capital city in Australia?</p> <p>Mr Fahour: From memory I think we do, but I am happy to confirm that.</p>	Page 70
74.	Australia Post	Abetz	Employees working while on workers compensation	<p>Senator ABETZ: Have there been any reimbursements to Australia Post by employees caught engaged in other commercial activities whilst allegedly off on workers compensation?</p> <p>Mr Fahour: If people are not working at Australia Post, and it is due to the fact that they are not able to work, and they are doing things that are inconsistent with the rules of the scheme, then appropriate action will be taken.</p> <p>Senator ABETZ: Right. And have there been real-life examples of that occurring within Australia Post where you have sought compensation or repayment?</p> <p>Mr Fahour: I am not aware, personally, of individual cases because—</p> <p>Senator ABETZ: All right, is anybody else aware of individual cases?</p> <p>Mr Fahour: If you would like us to follow up to see if there are cases—</p> <p>Senator ABETZ: Yes, if you can take that on notice.</p> <p>Mr Fahour: We will take that on notice.</p>	Page 72

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Senator ABETZ: For example, one person running an internet-based company; another allegedly as a national sales and marketing manager. Did Australia Post receive repayments? And were those people were pursued for fraud and, if they were not pursued for fraud, was there any particular union pressure placed on Australia Post not to pursue those—</p> <p>Mr Fahour: Sure. We will definitely follow those up. But could I just make a statement, Senator, about that particular point, which is very important—</p> <p>Senator ABETZ: Could I stop you? I doubt it! Go for it.</p> <p>Mr Fahour: Just a quick one. We will take that on notice. But I just want to say this: it is people's right—while they are not working in their duties—at home to be able to pursue business opportunities, to be internet entrepreneurs, to have a life outside of work. Because we do not own them; we give them employment.</p> <p>Senator ABETZ: Of course. Understood.</p>	
75.	Australia Post	Abetz	Work expenses reimbursements	<p>Senator ABETZ: It has been suggested to me that there have been reimbursements without proper receipts in Australia Post—that people are reimbursed for so-called work expenses without proper receipts, and that they were not followed up because of union interference.</p> <p>Mr Fahour: I am not aware of that at all.</p> <p>Senator ABETZ: Can you take that on notice and verify one way or the other?</p> <p>Mr Fahour: Of course.</p> <p>Senator ABETZ: I want to stress that these are simply allegations or assertions made, and I do not say that they are correct or incorrect, because I do not know. That is why I am asking the questions. Have any Australia Post payments been made to union officials and their family members—unrelated, of course, to any employment duties or obligations with Australia Post? Could you take that on notice please?</p> <p>Mr Fahour: We will definitely follow up on that, and I would be pretty disappointed if the answer was yes under any circumstances, outside of their employment related to Australia Post.</p>	Page 73
76.	Australia Post	Abetz	Project Dove -	Senator ABETZ: Right, that has not happened. Thank you. Do you know its	Page 73-

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			Leaked documents	<p>current whereabouts, or do Australia Post officials know of the current whereabouts of that analysis?</p> <p>Mr Fahour: There are clearly—as reported in the newspaper; that is the best I know—slides that were produced inside Australia Post by some people down in the bowels of the organisation that have appeared in the newspaper. So somebody has taken the document—</p> <p>Senator ABETZ: Does Australia Post still have those documents?</p> <p>Mr Fahour: We would have the electronic copies, I assume—</p> <p>Senator ABETZ: Can you find out, please—</p> <p>CHAIR: Mr Fahour, if you do not know the answer, I think it would be easier if you could just say that—</p> <p>Mr Fahour: I do not know the answer. I tried to say that.</p> <p>CHAIR: and take it on notice so that you provide a detailed answer to Senator Abetz, because I am also not clear on your responses. As I understand it, the document was leaked. Is the question now, Senator Abetz, about the whereabouts of these documents?</p> <p>Senator ABETZ: Yes. Does Australia Post still have the information or analysis known as Project Dove?</p> <p>Mr Fahour: I will take that on notice.</p> <p>Senator ABETZ: Take that on notice. If not, do you know its current whereabouts? And were there ever discussions between a union, yourself or anybody else within Australia Post about this information?</p> <p>Mr Fahour: I am happy to take that on notice.</p> <p>Senator ABETZ: And why was Project Dove never followed through on or delivered?</p> <p>CHAIR: I think it would possibly be helpful for Australia Post if you could also put those questions on notice, Senator Abetz, just to make it very clear about what questions you are asking in relation to Project Dove.</p>	74
77.	Australia Post	Moore	SDGs process involvement	<p>Senator MOORE: Are you aware that at the government level the Department of the Prime Minister and Cabinet is working with a large group of departments, co-chaired with the Department of Foreign Affairs and Trade, looking at the impact of the SDGs and how we work towards the 2020-30</p>	Page 74-75

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>agenda? Is Australia Post part of that process?</p> <p>Mr Fahour: I have to be honest: I am not aware of that—but I will make myself aware of it and will follow up on that.</p> <p>Senator MOORE: Minister, are you aware whether your department is taking a role in the SDG process?</p> <p>Senator Fifield: Sorry, Senator, I was focused on something else.</p> <p>Senator MOORE: It is around the sustainable development goals. What is happening at the government level is that the Department of the Prime Minister and Cabinet and the Department of Foreign Affairs and Trade are jointly chairing a cross-departmental committee with a whole bunch of departments—I am still trying to find out who they are—looking at our response, which has to be a public response. Are you aware of whether your department is part of that?</p> <p>Senator Fifield: I will have to check that.</p> <p>Senator MOORE: Please take it on notice. Thank you, Chair.</p>	
78.	Australia Post	Whish-Wilson	Postcode data	<ol style="list-style-type: none"> 1. What is the rationale for charging for access to postcode files? 2. Is there any sensitive data contained in postcodes files? 3. Did Australia Post assess charging for access to postcode files with the Australian Government Public Data Policy Statement, specifically that Australian Government entities will “make non-sensitive data open by default to contribute to greater innovation and productivity improvements across all sectors of the Australian economy”? 4. How much revenue does Australia Post raise from charging for access to postcode files? 5. Has Australia Post evaluated the potential benefit, including innovation and productivity improvements, to the entire economy of making access to postcode files free? 6. Are third parties restricted from providing free access to postcode files? 7. What is the copyright status of postcode files? 8. Who owns the intellectual property of postcode files? 	In Writing 10/3/2017
79.	Australia Post	Urquhart	EBA	<ol style="list-style-type: none"> 1. Please confirm whether Australia Post have been informed that the EBA currently under negotiation between senior management and employee 	In Writing

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>representatives is subject to the Federal Governments low wage rise policy that caps wage claims at 2% per annum?</p> <p>2. Was this direction issued in writing? If yes, by whom? On what date? Can a copy of the letter be tabled.</p> <p>3. Is it Australia Post's understanding that this requirement is legally binding or rather an expectation of Government?</p> <p>4. Does the Australia Post board consider management has the discretion to vary outside of these parameters in its negotiations?</p>	14/3/2017
80.	Australia Post	Urquhart	Project - Pricing Statements	<p>1. Is Australia Post aware of any employees, engaged to work on a project called 'Pricing Statements' that are being paid \$160 per day including superannuation?</p> <p>If yes:</p> <p>(a) Did this wage comply with the minimum wage and the Superannuation Guarantee Act.</p> <p>(b) Does this comply with the staffing arrangements outlined in the Australia Post Enterprise Agreement 2013?</p> <p>(c) Is it true that this amount was well below the minimum wage.</p> <p>(d) What action was taken in relation to this manager who made this arrangement?</p> <p>(e) Is this the first time such a practice has been followed in Credit Management?</p>	In Writing 14/3/2017
81.	Australia Post	Urquhart	Employment	<p>1. How many people work for Australia Post at,</p> <p>(a) 180 Lonsdale Street,</p> <p>(b) 111 Bourke Street,</p> <p>(c) 80 Collins Street,</p> <p>(d) 136 Exhibition Street, Melbourne.</p> <p>Please break down for each location.</p> <p>2. How many of these people are directly employed by Australia Post?</p> <p>(a) Please also break down for each location</p> <p>3. How many of these people are individually contracted to Australia Post?</p> <p>(a) Please also break down for each location</p> <p>4. How many of these people are paid by other entities?</p>	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				5. How many people in each of these categories are paid at Australia Post Enterprise Agreement 2013 rates of pay? How many people in each of these categories are paid more than Australia Post Enterprise Agreement 2013 rates of pay? How many people in each of these categories are paid less than Australia Post Enterprise Agreement 2013 rates of pay?	
82.	Australia Post	Urquhart	Digital Mailbox	<ol style="list-style-type: none"> 1. What is the status of the digital mailbox? 2. What changes to the digital mailbox are proposed? 3. How many staff or contractors are currently working on this project? 4. What support has Australia Post received from the Government and Government agencies with respect to this project? 5. How many Government agencies are using the digital mailbox? Please list them. 6. What are the costs of the project to date? 	In Writing 14/3/2017
83.	Australia Post	Urquhart	Redeployment	<p>In public statements Australia Post have stated that 10,000 workers within Australia Post have been retrained and redeployed across the business. Please provide a breakdown of this figure by:</p> <ol style="list-style-type: none"> (a) Movement numbers between locations within the same state (b) Movement numbers between interstate locations (c) Numbers transferring between business units and between which business units (please provide breakdown). (d) Costings of any relocation allowances paid required by any industrial agreements. 	In Writing 14/3/2017
84.	Australia Post	Urquhart	Leave	Do any Australia Post executives have more than 4 weeks annual leave in their contract?	In Writing 14/3/2017
85.	Australia Post	Urquhart	Wages	How many internal or external investigations relating to underpayment of wages have there been in Australia post since 1 July 2015?	In Writing 14/3/2017
86.	Australia Post	Urquhart	Consultancies	Please list all consultancy and advisory services procured in 2015-16 with a value over \$200,000 in the table format below:	In Writing

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																									
				<table border="1"> <thead> <tr> <th>Date procured</th> <th>Firm</th> <th>Value</th> <th>Purpose of consultancy/advisory</th> </tr> </thead> <tbody> <tr><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Date procured	Firm	Value	Purpose of consultancy/advisory													14/3/2017									
Date procured	Firm	Value	Purpose of consultancy/advisory																											
87.	Australia Post	Urquhart	StarTrack	<ol style="list-style-type: none"> 1. Is StarTrack required to prepare and lodge audited accounts with ASIC? 2. Are StarTrack accounts subject to an annual audit? If yes, please name auditors for each year since purchase in 2011. 3. Please outline earnings and cash flows generated by StarTrack over each financial year since its purchase in 2011. 4. Has any valuation of StarTrack recently been undertaken? 5. How many staff are employed in the Australian arm of StarTrack? 6. Are any bonuses linked to the performance of StarTrack? 7. Are any interests held by any Australia Post personnel in StarTrack? 	In Writing 14/3/2017																									
88.	Australia Post	Urquhart	Internal Audit	<p>Please list all internal audits commenced in 2015-16 FY in table format below:</p> <table border="1"> <thead> <tr> <th>Purpose of audit</th> <th>Date audit commenced</th> <th>Date audit completed</th> <th>Audit firm</th> <th>Costs paid for audit services (\$)</th> </tr> </thead> <tbody> <tr><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td></tr> <tr><td></td><td></td><td></td><td></td><td></td></tr> </tbody> </table>	Purpose of audit	Date audit commenced	Date audit completed	Audit firm	Costs paid for audit services (\$)																					In Writing 14/3/2017
Purpose of audit	Date audit commenced	Date audit completed	Audit firm	Costs paid for audit services (\$)																										
89.	ABC	McCarthy	Evidence to board	<p>Senator McCARTHY: You mentioned in your response that you had evidence presented to the board that led them to make the decision, so I am asking for the evidence that was provided to the board. Could this committee please receive those documents?</p> <p>Ms Guthrie: I will have to take that on notice.</p>	Page 81, 102																									

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>...</p> <p>Senator McCARTHY: Just to clarify: with the request for the evidence from the board, on notice, could that also include your correspondence with Broadcast Australia and any decisions around Broadcast Australia with the ABC for the committee?</p>	
90.	ABC	McCarthy	Evidence of consultation in NT	<p>Senator McCARTHY: It is a guess. The reason I ask is that the 22,000 households could be just in Darwin. The concern that has been raised with you directly, and through others, is on behalf of the regions of the Northern Territory, particularly the remote regions of the Northern Territory. It is absolutely critical that the ABC, the national broadcaster, does its homework on every level with every decision. As you well know, there are concerns in the regions. Can you table the evidence of the consultation that you say your local staff have made across the Northern Territory?</p> <p>Ms Guthrie: I can take that on notice. But I will highlight that if you look at other services provided in the Northern Territory, they very much have networks that are similar to the ABC's. Services such as the Central Australian Aboriginal Media Association have a vast range of FM transmitters across the Northern Territory and also broadcast over VAST, have a radio app and livestream from their website. They do not operate short-wave services.</p>	Page 82
91.	ABC	McCarthy	Shortwave – Broadcast Australia job cuts	<p>Senator McCARTHY: Ms Guthrie, how many jobs have been lost as a result of the cuts to the shortwave service?</p> <p>Ms Guthrie: I will have to take that on notice. But this was a service provision from a third party, so no jobs were affected—</p> <p>Senator McCARTHY: In the ABC.</p> <p>Ms Guthrie: Not in the—</p> <p>Mr Pendleton: Not in the ABC.</p> <p>Senator McCARTHY: What about in Broadcast Australia?</p> <p>Mr Pendleton: I am not aware.</p>	Page 83
92.	ABC	McCarthy	Shortwave transmitters	<p>Senator McCARTHY: What is the status of the transmitters used to transmit shortwave?</p> <p>Mr Pendleton: I would have to check with Broadcast Australia what their</p>	Page 83

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>intentions are for those transmitters. Senator McCARTHY: How many transmitters are we talking about? Mr Pendleton: There are three sites. I am not sure. I think they are single-transmitter sites, but again I am not 100 per cent sure. Senator McCARTHY: So you have made a decision to remove a service without knowing where those transmitters are? Mr Pendleton: I know where the transmitters are, but I am not sure how many transmitters sit at each site.</p>	
93.	ABC	McCarthy	NT Shortwave – Stakeholders consulted	<p>Senator McCARTHY: When did the consultation that you say took place commence? If that decision was made in the first week of December, when did the ABC consult, as it says it did, in the Northern Territory? Ms Guthrie: Following the decision, we very much reached out to our listeners and they were provided with notice of the change. Senator McCARTHY: So you consulted after you made the decision. Ms Guthrie: In addition, we did consult with particular stakeholders before the decision was made, as part of— Senator McCARTHY: Who were they? Ms Guthrie: I will have to take that on notice. Senator McCARTHY: When did that take place? Ms Guthrie: Again, I did not have these specific decisions. I will have to take that on notice.</p>	Page 83
94.	ABC	Moore	Shortwave consultation - Pacific	<p>Senator MOORE: I have a couple of questions about the impact on the Pacific, which has not been picked up to now. I do not know, Managing Director, how many people did write to you about the Pacific, but I did, on 12 December, as soon as it happened, and I have not had a response yet. I am waiting for that response. I have a copy of my letter. Ms Guthrie: I have not seen that letter— Senator MOORE: I know that there have been meetings arranged to do briefings around the issues in the Northern Territory, but I have not heard much really about the issues in the Pacific. A number of concerns have been raised with me and also, I believe, with DFAT, about the consultation process and what happened there. Regarding the decision in the Pacific, what was the</p>	Page 84

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>consultation process about the impact of the decision for that area? Ms Guthrie: We definitely consulted with the Department of Foreign Affairs and Trade and with— Senator MOORE: When did you do that? Ms Guthrie: I will have to take that on notice. We also consulted with the various partners throughout the Pacific. Again I can take on notice the matter of the specific consultations in advance of that.</p>	
95.	ABC	Moore	New towers timeframe	<p>Senator MOORE: I am certainly no technical expert in this space, and I am not arguing that it is the best service. What I am saying is that people have said to me that the alternative services are not fully in place yet. Ms Guthrie: As Mr Millett highlighted, we are making investments in FM transmitters. Senator MOORE: So the short wave process across the Pacific has been cut off— Ms Guthrie: Yes. Senator MOORE: and you are putting out the contracts for the new towers now. What would be the turnaround time for those new towers to be operational? Mr Pendleton: We will have to take that on notice, but it will not be too long. They will be with existing providers up there. Senator MOORE: My understanding is that one of the things that was talked about, at least in the region and at least with me, was a service working in tandem until there was absolute certainty of alternative services for the kinds of things that short wave can do in the region, particularly during natural disasters. This was raised with me a number of times, particularly in New Guinea and Fiji, and I am interested to see whether it was raised with you: that during periods such as floods, cyclones or tsunamis the short wave service was the only way that people could get communication effectively in remote areas. If I can get information on that I would be very grateful, because in my letter I asked for some information about what alternative services were available. Is there confidence that, with the short wave services cut off, there are</p>	Page 85-86

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>appropriate communication methodologies in those regions now?</p> <p>Mr Millett: I do know—and Mr Pendleton can probably assist here—that we are exploring the possibility of whether or not you can fly in portable transmitters, which is what we did in the bushfire regions of Victoria when there was a bushfire a few years ago and that knocked out the transmitter systems. Are you aware of anything more in regard to that?</p> <p>Mr Pendleton: No. We would have to take that on notice. I think in terms of our remit for being an emergency broadcaster internationally, I am not necessarily sure that Radio Australia provides that sort of service. I would point out that there was a technology end date in relation to the international short-wave services. Those transmitters are all at end-of-life and our contract could not necessarily be extended for any long period of time. Those transmitters need to be rebuilt, and that was looking for longer than a five-year commitment from our service provider. So it was a decision point anyway that we had to make in relation to the technology.</p> <p>Senator MOORE: That would have been no surprise though, would it Mr Pendleton? You have been looking at this for a long time.</p> <p>Mr Pendleton: We have been looking at it for a long time.</p> <p>Senator MOORE: I do not think it snuck up.</p> <p>Mr Pendleton: No, it did not. We have been extending the services with the old transmitters.</p> <p>Senator MOORE: I am interested in getting some more information from you, certainly on notice, as to if you are convinced that for all the services that were available for short wave in the Pacific—and I am sure this is the same question for the other parts of Australia as well—that at this point of turn-off comparable, if not better services, are available while we are waiting for other changes?</p> <p>Mr Pendleton: I will take that on notice.</p>	
96.	ABC	Griff	New towers timeframe	<p>Senator GRIFF: So much has changed in the last few years. If you look at your departing international chief, Lynley Marshall, who reported just three years ago that older short-wave technology was still relevant in the Pacific in particular, saying:</p>	Page 87

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>You'd have to see a significant take-up in other devices to warrant moving away from shortwave.</p> <p>So you are saying it has dramatically changed in these countries?</p> <p>Ms Guthrie: Yes, it has.</p> <p>Senator GRIFF: Based on?</p> <p>Ms Guthrie: Based on the work we have been doing in those countries. It is very clear to us that for us to sign a potential 10-year short-wave contract for the Pacific made no economic sense for us on the basis of at least \$2.8 million a year for the next 10 years. So we absolutely made a decision based on—</p> <p>Senator GRIFF: But there is the work you have done, the research that you have undertaken yourself, and you have had companies undertake this research. Who has undertaken this research?</p> <p>Ms Guthrie: We have an international development team who are very connected with the circumstances in each of the countries in which we operate.</p> <p>Senator GRIFF: Will you be able to table that research?</p> <p>Ms Guthrie: I will have to take that on notice.</p>	
97.	ABC	McKenzie	ABC shortwave – BoM weather events	<p>Senator McKENZIE: That it will not impact—</p> <p>Ms Guthrie: As I highlighted to Senator McCarthy, the Northern Territory government's website in fact recommends that residents check the Bureau of Meteorology's communications for information about weather events, not to check the ABC short-wave service.</p> <p>Senator McKENZIE: When was that put up?</p> <p>Ms Guthrie: My understanding is that it is on the Northern Territory government's website.</p> <p>Senator McKENZIE: I am sure it is, but when was it put up? Was it put up post your decision on short-wave radio?</p> <p>Ms Guthrie: I have no idea.</p> <p>Senator McKENZIE: Can you take that on notice, please, to find that out?</p> <p>Ms Guthrie: Sure.</p>	Page 88
98.	ABC	McKenzie	NT audience accessing shortwave	<p>Senator McKENZIE: So you are assuming that the entire coverage of the short-wave radio was 14?</p>	Page 88-89

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Ms Guthrie: In terms of the people who have contacted us to say that they had relied on short wave and they were looking for alternative services. We are assisting them in that transition. My understanding is that it is 14 or 15 people.</p> <p>Senator McKENZIE: I understand 14 people have called you. Michael Mason, the director of radio, made some comments on Northern Territory radio and said that there is only a limited audience in the Northern Territory accessing the shortwave radio service.</p> <p>Ms Guthrie: That is correct.</p> <p>Senator McKENZIE: 'How many?' is my question.</p> <p>Ms Guthrie: We will have to take that on notice.</p> <p>Senator McKENZIE: You will have to take that on notice? I am pretty disappointed, given the extensive research you have done internally into this and presented to the board, that you would not know that this would be an incredibly topical point of conversation today and that you would not know what the limited audience would be. Can you please table the internal research that you presented to the board, which you have stated on evidence?</p> <p>Ms Guthrie: We will take that on notice.</p> <p>Senator McKENZIE: And the consultation?</p> <p>CHAIR: Senator McKenzie, can I just clarify that? Are you taking the question on notice or are you undertaking to table it on notice?</p> <p>Ms Guthrie: We will take on notice whether we are able, in fact, to table that.</p> <p>CHAIR: Is that a public interest immunity claim you will take back to the minister?</p> <p>Senator DASTYARI: They have not claimed immunity yet.</p> <p>CHAIR: No, so I just want to clarify it. Is the intention to take the question on notice to provide the documents with any other information, or are you going back to consider whether you will or will not table it? They are two different things, so I just want to clarify it.</p> <p>Senator McKENZIE: That is right.</p> <p>Ms Guthrie: We will provide the information.</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>CHAIR: Sorry to be difficult, but it is subject to different interpretations.</p> <p>Senator McKENZIE: It can get quite technical and you were claiming some confidential matters with Senator McCarthy.</p> <p>Ms Guthrie: In relation to board papers, yes.</p> <p>Senator McKENZIE: Board papers? So my question is: are you claiming that they are confidential and therefore the Senate committee does not have an option to access those?</p> <p>Ms Guthrie: We will provide you the information that you need in terms of the research we did to support the decision around shortwave.</p> <p>...</p> <p>CHAIR: Just so that I am clear as Chair, are you going to take the question on notice to consider your position and then come back and advise whether you are claiming public interest immunity on some or all of it, or not?</p> <p>Ms Guthrie: Chair, to clarify, we will provide you with the information that has been provided to the board in relation to the decision, and we will confirm the decision that has been made by the board. We may or may not be able to do that by way of actual board papers, but the substance, I think, of what Senator McKenzie is after will be provided.</p>	
99.	ABC	Williams	Staff based in City vs Regional	<p>Senator WILLIAMS: Okay. Let's just move to a couple of other things. Your organisation has well over 4,000 employees in capital cities and around 500 outside the capital cities. Do you think that is an imbalance? Do you think that is fair when it comes to spreading your resources across Australia?</p> <p>Ms Guthrie: I do not think that those numbers are entirely correct.</p> <p>Senator WILLIAMS: You might perhaps correct them for me, then.</p> <p>Ms Guthrie: I can provide you with the information that we have provided on notice previously. Perhaps I can give you the specifics on notice, but we do not have 4,500 staff; we have fewer than that. But roughly 10 to 15 per cent of our staff are based in regional areas.</p>	Page 93
100.	ABC	Abetz	Media Watch reporting of comments by	<p>Senator ABETZ: Are you able to explain why the horrid comments of Keysar Trad flew under the radar of the ABC without any mention on the bulletin, 7.30, Lateline, The World Today, Radio National—you name it?</p>	Pages 95–96

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			Keysar Trad	<p>Why were his horrid comments in relation to domestic violence being okay as a matter of last resort not deemed worthy by any of your outlets?</p> <p>Ms Guthrie: I am glad that you clearly watched <i>Media Watch</i> last night. I must admit I watched with interest and I was glad that <i>Media Watch</i> had raised it. My colleague Mr Sunderland has more details, because we have done some work in identifying stories—the coverage that actually did occur. Mr Sutherland has those details.</p> <p>Senator ABETZ: Time is very limited. If you could provide an answer to that on notice, but my concern is that, whilst I assume, Ms Guthrie, you do not micromanage each section of the ABC, what it highlights yet again is what I have referred to many times as the groupthink. The fact that all of the areas deemed it not worthy is indicative of a groupthink and a cultural set to ensure that these things are not covered. I will just make this comment before moving on to another lot of questions—</p> <p>Ms Guthrie: Senator Abetz—</p> <p>Senator ABETZ: If it were Cardinal Pell that said that, it would have led every single ABC news bulletin for 72 hours straight. There would have been a discussion on 7.30, <i>The World Today</i> et cetera.</p> <p>CHAIR: Senator Abetz, it is your five minutes to use, but if you have a question there, that would be helpful.</p> <p>Mr Sunderland: Senator, it is really important just to state briefly—we will provide a detailed response to you—it was not ignored by the whole ABC; it was covered. It was covered on some of our outlets. Fundamentally, we are in agreement: we did not do a good enough job on it. We did not cover it as accurately and as comprehensively as we should have, and I agree with you.</p>	
101.	ABC	Reynolds	Balance and weight across Outlets - Lessons learnt	<p>Senator HUME: Thank you very much.</p> <p>CHAIR: Could you just take on notice with that, again, what editorial policies allowed that to occur in terms of the lack of weight across your programs and what lessons you have learnt. You have acknowledged that it</p>	Page 97

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>was not right, so could you take on notice what lessons you have learnt to try to make sure that you do get more balance and weight across your various outlets.</p> <p>Mr Sunderland: I will happily do that.</p>	
102.	ABC	Siewert	Second Report on Broadcasting - Cost	<p>Senator SIEWERT: Do I take from that answer that the report has an indication of the cost of providing that service?</p> <p>Mr Millett: It goes to the cost and the other details, such as technical issues and challenges that arise from undertaking the trial.</p> <p>Senator SIEWERT: I was specifically asking about cost. Does that mean that you cannot release the information, or that you are not prepared to release the information, until the government releases that report?</p> <p>Mr Millett: I will take that question on notice. I will have to go back and check.</p>	Page 97
103.	ABC	Siewert	Second Report on Broadcasting	<p>Senator SIEWERT: When were you given it?</p> <p>Senator Fifield: It will not be far off.</p> <p>Senator SIEWERT: Mr Millett will know.</p> <p>Ms Guthrie: It was late last year.</p> <p>Senator Fifield: Oh, sorry, when I was given it. It was late last year.</p> <p>Senator SIEWERT: When was late last year? December, November?</p> <p>Mr Millett: I would have to check the precise details, but I think it was roughly around October or November last year.</p>	Page 98
104.	ABC	Siewert	Audio description service on iView	<p>Senator SIEWERT: How much would across the ABC implement a permanent audio description service on its catch-up platform, iView?</p> <p>Mr Millett: I would have to take that on notice. I do not have the information.</p> <p>Senator SIEWERT: Is that part of the report? I am serious. I am not trying to be stupid or silly here.</p> <p>Mr Millett: The report went to a specific trial, over a specific period involving a specific number of hours.</p> <p>Mr Pendleton: At a fixed cost.</p> <p>Mr Millett: Your question is a more general one, isn't it?</p> <p>Senator SIEWERT: Yes. You will take it on notice?</p>	Page 99

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Mr Millett: Yes.</p> <p>Ms Guthrie: I am not try to be unhelpful, but the number of programs that are on iview over time changes substantially. We could provide essentially some sense of cost per hour, but not based on the number of hours that might be available on iview.</p> <p>Senator SIEWERT: Cost per hour would be helpful.</p>	
105.	ABC	McKenzie	Staffing - Rockhampton	<p>Senator McKENZIE: No, I want to ask why you had to shift somebody from Rockhampton to the Sunshine Coast rather than somebody from Sydney to the Sunshine Coast. Was that ever considered?</p> <p>Ms Guthrie: The staffing for our Maroochydore and Rockhampton offices is the responsibility of the regional division, and they have made the assessment based on their expertise in the area. But, as I said to Senator Williams, I do acknowledge that we need to invest further in our regional bureaus, and that is a key priority of the organisation.</p> <p>Senator McKENZIE: Perhaps you could take on notice consideration by the regional division not on approaching the other regional staff to transfer to the Sunshine Coast but actually getting to Sydney to go to the Sunshine Coast, or Brisbane to go to the Sunshine Coast, rather than taking it out of Rockhampton.</p>	Page 100-101
106.	ABC	Ludlam	Scientific Expertise	<p>Senator LUDLAM: What is the net loss or gain of scientific expertise within the ABC as a result of these decisions?</p> <p>Ms Guthrie: Eight ongoing positions were made redundant, and seven temporary positions were also affected. But it is very important to us to make sure that we work with the scientific community to deliver those 17 hours of programming.</p> <p>Senator LUDLAM: I was not talking about hours; I was talking about expertise. So, between full-time and part-time, it sounds like 15, as a net loss.</p> <p>Ms Guthrie: There were eight ongoing positions made redundant, yes.</p> <p>Mr Millett: But it was the digital capabilities hired as a result of that—</p> <p>Senator LUDLAM: Yes, I am trying to get a—</p> <p>Mr Millett: We can probably take on notice to come back with a more concise—</p>	Page 101

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Senator LUDLAM: And an estimated staff time—when people can expect to actually see staff—would be helpful too, if you could take that on notice.</p> <p>Ms Guthrie: Definitely this year.</p> <p>Senator LUDLAM: Yes, I figured that. If you could give us at least within the nearest month, that would be handy...</p>	
107.	ABC	Ludlam	Radio National – Motion of no-confidence	<p>Senator LUDLAM: ...Finally, regarding Radio National, your own staff passed a motion of no confidence in November as a result of the extraordinary cuts that are taking place inside RN. Can you tell us—on notice, if you like—how frequently that happens, whether that is a common event or whether that is very rare, and whether you have spoken to the staff of RN and what the outcome was.</p> <p>Ms Guthrie: I would not characterise taking three music programs away from RN as being an extraordinary decision.</p> <p>Senator LUDLAM: Well, do you consider passing a motion of no confidence extraordinary? Or is that a day-to-day affair?</p> <p>Ms Guthrie: That is obviously not something we desire, but I also highlight that it does not represent the views of all Radio National staff, either.</p> <p>Senator LUDLAM: It says: This meeting of Radio National Staff in ABC Ultimo wish to express our lack of confidence in the senior management of ABC Radio in regards to the continuing erosion of specialist programming in music, features and religion. Did you at least meet them halfway? What decision was—</p> <p>Ms Guthrie: We are working with the RN staff as we plan our schedules for the year ahead.</p> <p>Senator LUDLAM: We are out of time, so I will just ask you to take on notice whether or not you met with staff, or those who passed this motion, and what outcomes, if any, resulted from that meeting.</p> <p>Ms Guthrie: I will take that on notice.</p>	Page 101
108.	ABC	McCarthy	Indigenous broadcasters	<p>...</p> <p>And secondly, a question on notice: in terms of sports broadcasters across the ABC, how many are Indigenous? And have any lost their jobs?</p> <p>Ms Guthrie: We will take that on notice.</p>	Page 102

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
109.	ABC	Hanson-Young	Australian drama programs	<ol style="list-style-type: none"> 1. What has been the expenditure on first-run Australian drama programs for each of the past three years? Please provide financial and calendar years 2. What has been the expenditure on first-run Australian children's programming for each of the past three years? Please provide financial and calendar years 3. What has been the expenditure on first-run Australian live-action children's programming for each of the past three years? Please provide financial and calendar years 4. What has been the expenditure on first-run Australian animated children's programming for each of the past three years? Please provide financial and calendar years 5. What has been the expenditure on first-run Australian drama programs for each of the past three years? Please provide financial and calendar years 	In Writing 9/3/2017
110.	ABC	Abetz	Complete Programs	<ol style="list-style-type: none"> 1. Is it correct that the offer of complete programs completely funded, researched, gathered and edited without input from the ABC – attracts significant senior editorial and managerial attention within the ABC before transmitting or broadcasting them? 2. If an offer of a complete series of programs, as described in 1. above, was made by an acknowledged advocate for a particular view in respect of a “contentious” issue, would the senior editorial and managerial oversight before transmission be even greater? 	In Writing 3/3/2017
111.	ABC	Abetz	Euthanasia - Contentious	Does the subject of euthanasia meet the definition of “contentious” in the context of the ABC's Editorial Guidelines?	In Writing 3/3/2017
112.	ABC	Abetz	ABC Radio National Program – Andrew Denton	<ol style="list-style-type: none"> 1. Please outline in detail the contractual and decision making process that took place prior to the ABC Radio National Program “Earshot” transmitting 5 of Andrew Denton's 17 “Better Off Dead” ½ hour podcasts for the Wheeler Centre? 2. Did those responsible for the decision to broadcast those 5 x ½ hour programs determine: <ol style="list-style-type: none"> (a) What the costs were, including those incurred and met by Andrew 	In Writing 3/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Denton, of researching, gathering material for and editing the complete 17 part series;</p> <p>(b) Whether services, goods or facilities were provided to Andrew Denton (or the entity used for the serie’s production) free of charge or at discounted rates, and whether there was any association of the provider of any such free or discounted services, goods or facilities with the issues being traversed in the series; and</p> <p>(c) Exactly what arrangements there were, if any, for Andrew Denton (or the entity used for the series production) to record and account for sources of financial or other assistance in the researching, gathering material for and editing the complete 17 part series?</p> <p>3. What contractual arrangements existed between the ABC and any other party concerning the selection, broadcasting and editing of the 5 specific ½ hour episodes of the series broadcast by “Earshot” in late 2015?</p> <p>4. Please advise the extent of Andrew Denton’s appearances on ABC in connection with assisted dying issues, the “Better Off Dead” podcast series, or the associated “The Damage Done” book, on national, state and regional ABC TV and Radio broadcast programs from the time he launched the “Better Off Dead” series in October 2015 to the present?</p> <p>5. Leaving aside current active political party leaders and spokespersons, please advise any other single advocate for one side of an acknowledged contentious social issue who may have appeared as often, and received as much free editorial time for their advocacy on the ABC – as Andrew Denton has received on the ABC over the last 16 months?</p> <p>6. Would the ABC offer an advocate of a different perspective on assisted dying and who offered the ABC completed programs such as Mr Denton’s, but outlining the benefits of staying with Australia’s current ‘assisted dying’ framework, the same offer of guaranteed and free editorial airtime?</p> <p>7. When did discussions with Andrew Denton (or his associates or related production entity) commence concerning the broadcasting of 5 episodes of his “Better Off Dead” podcast series?</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>8. What contractual arrangements were entered into concerning the eventual decision to broadcast 5 of these episodes? What issues did that contract cover? Please provide this document/s?</p> <p>9. What knowledge does the ABC have of the total cost of making the 17 episodes “Better Off Dead” podcast series and who contributed to meeting those costs, whether through the provision of funds, free or discounted goods, services and facilities or forms of sponsorship? Please list the total cost, the various contributors and the ‘value’ of those contributions?</p> <p>10. If the above material cannot be produced (10 -12) please explain just how the ABC can demonstrate adherence to its Editorial Standards 13.1; 13.1c; 13.1h; 13.2; 13.2; 13.5a,b,c,d; and 13.7 in connection with the 5 x ½ hour ‘Earshot “Better Off Dead” programs?</p> <p>11. Please list all appearances of Andrew Denton on ABC Radio and TV broadcast programs since the October 2015 launch of the “Better Off Dead” podcast series including the approximate duration of each appearance (i.e. the length of the segment in which he was appearing not the actual minutes and seconds where only he was talking). For avoidance of doubt all national, state and regional live hosted radio programs (eg ‘mornings with’; ‘afternoons with’; ‘drive’ and ‘evenings with’) – all pre-recorded magazine or specialist interest radio programs (eg Religion and Ethics Report an Life Matters) – and all live or pre-recorded TV programs (eg Lateline, Q&A, 7.30 Report and The Drum) should be included.</p> <p>12. If the above material (14.) cannot be produced, please explain how the ABC can then demonstrate adherence to its Editorial Standard 4.2 in connection with the assisted dying issue and Andrew Denton’s ubiquitous advocacy for his perspective in respect of it on ABC programs over the last 16 months?</p>	
113.	ABC	Griff	Shortwave radio	1. Can you please provide coverage maps for the replacement service to shortwave radio – delivered on AM/FM, VAST (Viewer Access Satellite TV) and online.	In Writing 10/3/201

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>2. How was information regarding the “audience impact” of abolishing shortwave radio in the NT and Pacific Islands gathered and assessed?</p> <p>3. Which stakeholders were consulted ahead of the decision? Did the ABC engage with residents of remote Aboriginal communities across the Northern Territory, the top of Western Australia and Queensland? If so, how was this done?</p> <p>4. The ABC states the following on its website: “Due to the nature of the technology and the remote locations of shortwave users, it is very difficult to ascertain with any precision the number of listeners who use the service”. In a media statement, Strategic Communications Manager of ABC Radio Louise Alley said the audience estimate is “in the hundreds rather than thousands of people”.</p> <p>(a) Did the ABC attempt to accurately ascertain affected audience numbers before taking the decision to axe the service? If not, why not?</p> <p>(b) Given the ABC has been unable to accurately quantify affected numbers, how has the organisation determined that shortwave serves a “very limited audience” (as stated in the announcement of December 6)?</p> <p>(c) Is the assertion that affected listeners number in the “hundreds rather than thousands” inclusive of listeners in the Asia Pacific, and of “nomadic” listeners such as truck drivers?</p> <p>(d) How was this “hundreds” number determined? Gut feel?</p> <p>5. What are the total numbers of complaints received by the ABC, to date, relating to the decision to cease the shortwave service.</p> <p>6. Has the ABC consulted with DFAT before and/or following the decision to cease the shortwave service, particularly given residents of PNG, Solomons, Fiji and Vanuatu may now rely on English language broadcasts from China? If so, what was the outcome of these discussions?</p> <p>7. What evidence does the ABC have that ABC international audiences</p>	7

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>enjoy sufficient access to FM and affordable online services to negate the need for the shortwave service? Please provide the evidence the ABC has relied on to come to this conclusion.</p> <p>8. In a Sydney Morning Herald article published in May 2013 ‘ABC may pull plug on China broadcast’ departing ABC international chief Lynley Marshall reportedly said “you’d have to see a significant take-up in other devices to warrant moving away from shortwave”. During Estimates, ABC Managing Director Michelle Guthrie indicated an international development team was “very connected with the circumstances in each of the countries in which we operate”.</p> <p>(a) Is the ABC – through its international development team or otherwise - aware of whether there has been a significant take-up in internet-enabled devices through the Pacific?</p> <p>(b) What evidence does the ABC have of this? Please provide this.</p> <p>(c) The article claimed a megabyte of data in Fiji cost about \$3 and an hour of audio streaming used about 30 megabytes. Is the ABC aware of whether data costs have significantly decreased for internet access in these regions?</p> <p>(d) How will the ABC ensure it maintains its coverage in the region, given replacement services rely on affordable internet access?</p> <p>9. The same SMH article referred to a confidential ABC research conducted in 2010 in rural PNG which found:</p> <ul style="list-style-type: none"> ▪ 1 in 3 radio listeners tuned in to Radio Australia. ▪ 8 in 10 Radio Australia listeners use short-wave. ▪ 80 per cent of people had a mobile phone, but only 10 per cent of them could connect to the web. <p>(a) Has the ABC conducted more recent research in this area since 2010?</p> <p>(b) If so, what were the results?</p> <p>(c) If not, why not – particularly ahead of the decision to axe the service?</p>	
114.	ABC	Brown	Transcription Service	<p>1. The ABC has made a decision to cease transcribing some of its news and current affairs programs. A cut that will save the ABC just \$210,000. The ABC has indicated it is developing a “broader access strategy” and that</p>	In Writing 10/3/201

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>in the interim changes to the ABC news transcription arrangements will be wound back as far as practicable while the strategy is being drafted.</p> <p>(a) Has the ABC completed this strategy? If not when will it be completed?</p> <p>(b) When will the transcription services be reinstated in full?</p>	7
115.	ABC	Brown	Audio Description	<ol style="list-style-type: none"> 1. The ABC's iView Audio Description trial ended in June last year – has the ABC provided a report to the Minister as it said it would do in its interim report in November 2015? 2. What did that report recommend? 3. Why is it taking so long to get Audio Description when it is widely available in other parts of the world? 4. In the UK, all broadcasters have been working towards 10% of audio described programming since 2003, with many channels doing more than this. In the US, legislation passed in 2010 will see the major networks and cable stations broadcast 7 hours of audio described programs per week by 2012. So why does Australia not yet have Audio Description services for blind and vision impaired Australians? 5. How long will it be before we have Audio Description in Australia? 	In Writing 10/3/2017
116.	ABC	Whish-Wilson	Symphony Orchestra recordings and broadcasts	<ol style="list-style-type: none"> 1. What changes will the ABC make to the amount, diversity or quality of recordings of symphony orchestras? 2. Will the ABC be reducing the amount of symphony orchestra recordings that it makes? 3. Will the ABC be reducing the number of different symphony orchestras that it records? 4. Will the ABC be reducing the quality of symphony orchestra recordings? 5. What changes will the ABC make to the broadcast of Australian symphony orchestra recordings? 6. Will the ABC be reducing the amount of all Australian symphony orchestra radio broadcasts on Classic FM? 7. Will the ABC be reducing the amount of new Australian symphony orchestra radio broadcasts on Classic FM? 8. Will the ABC be increasing the digital broadcast of all Australian 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>symphony orchestra recordings?</p> <p>9. Will the ABC be increasing the digital broadcast of new Australian symphony orchestra recordings?</p>	
117.	ABC	Bilyk	Functions	<p>In relation to expenditure on any functions or official receptions etc hosted Michelle Guthrie since she took office as Managing Director of the ABC, can the following please be provided:</p> <p>(a) List of functions (b) List of attendees (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided.</p>	In Writing 10/3/2017
118.	ABC	Bilyk	Indoor plants	<p>What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for Ms Guthrie's office since she became Managing Director of the ABC?</p>	In Writing 10/3/2017
119.	ABC	Bilyk	Water cooler	<p>What was the total cost (GST inclusive) of providing any water cooler for use in Ms Guthrie's office since she became Managing Director? Please provide a breakdown of costs for acquiring and maintaining/resupplying any water cooler.</p>	In Writing 10/3/2017
120.	ABC	Bilyk	Snacks	<p>What was the total cost (GST inclusive) of supplying fruit and other snacks for Ms Guthrie since she became Managing Director?</p>	In Writing 10/3/2017
121.	ABC	Bilyk	Coffee machine	<p>Is there a coffee machine in Ms Guthrie's office? If so, please advise</p> <p>(a) make and model (b) purchase or lease cost (c) ongoing maintenance costs (d) ongoing cost of supplying coffee and other consumables</p>	In Writing 10/3/2017
122.	ABC	Bilyk	Mobile devices	<p>1. Does Ms Guthrie have an ABC issued mobile telephone?</p>	In

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(a) What is the make and model? (b) What was the total cost (GST inclusive) of purchasing that mobile telephone? 2. Does Ms Guthrie have an ABC issued ipad or tablet computer? (a) What is the make and model? (b) What was the total cost (GST inclusive) of purchasing that ipad/tablet computer?	Writing 10/3/2017
123.	ABC	Bilyk	Office upgrades	Have the furniture, fixtures or fittings of Ms Guthrie's office been upgraded since she became Managing Director? If so, can an itemised list of costs please be provided (GST inclusive)?	In Writing 10/3/2017
124.	ABC	Bilyk	Websites	1. What are the top 20 most utilised (by data sent and received) unique domain names accessed by Ms Guthrie since she took office as Managing Director? 2. What are the top 20 most accessed (by number of times accessed) unique domain names accessed by Ms Guthrie since she took office as Managing Director?	In Writing 10/3/2017
125.	ABC	Bilyk	Flights	1. Can an itemised list of the cost of flights for Ms Guthrie since she took office as Managing Director please be provided (GST inclusive)? 2. When travelling domestically does she travel in business class? 3. What class of travel does Ms Guthrie travel in when flying internationally?	In Writing 10/3/2017
126.	ABC	Bilyk	Ground transport	Can an itemised list of the cost of ground transport for Ms Guthrie since she took office as Managing Director please be provided (GST inclusive)?	In Writing 10/3/2017
127.	ABC	Urquhart	Radio National	1. Does the ABC accept that the Save RN Music campaign response to the axing of a number of music programs on Radio National last year demonstrates that these music programs had value and impact in the Australian music context? 2. Does the recent axing of a number of music programs from Radio National represent a net reduction in the broadcasting of any music	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>genres over the ABC's broadcast platforms? If so, what genres?</p> <ol style="list-style-type: none"> 3. How does the ABC expect audiences in regional, rural and remote areas to access specialised Australian music content on the ABC if they can't access digital radio, or if their internet service is unreliable? 4. Does the ABC believe that listeners in rural, regional and remote areas should be able to access ABC music programming when they are mobile – out and about? If so, how? 5. Does the ABC agree that listeners in regional and remote areas are impacted disproportionately by the decision to remove most music programming from Radio National, given the digital divide (inadequate service availability in those areas)? 6. What consultation did the ABC carry out with the Radio National audience prior to the decision to axe the majority of its music programming from Radio National? 7. What consultation did the ABC carry out with music and arts organisations prior to the decision to axe the majority of its music programming from Radio National? 8. To what extent was the ABC's decision to axe music programs from Radio National based on listenership statistics? 9. To what extent was the ABC's decision to axe music programs based on budgetary measures? 10. Why is music content considered by RN 'The Ideas Network', to be mutually exclusive from the concept of 'big thinking' and 'big ideas'? 11. Does the ABC consider specialised music content to be part of the concept of 'ideas'? If not, why not? 12. Are podcast royalties and streaming royalties a hurdle for the ABC continuing to broadcast music on Radio National? If so, what is the ABC doing to address these issues? 13. How will regional and rural audiences be able to access ABC music content (independent, world folk, faith, jazz and alternative Australian music) outside Local ABC and FM radio? 14. What percentage of Australian music formerly presented on Radio 	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>National is now represented on other linear and DAB+ ABC music formats?</p> <p>15. What percentage of faith music formerly presented on Radio National is not represented on other linear and DAB+ ABC music formats?</p> <p>16. What percentage of music from Australia's non-English speaking, immigrant and indigenous communities formerly presented on Radio National is not represented on other linear and DAB+ ABC music formats?</p> <p>17. Government reports have shown that the infrastructure necessary to make digital broadcast platforms accessible to most Australians is about 10 years away. How does the ABC plan to provide rural and regional listeners (who cannot access reliable internet or digital radio) with the same access to diverse content while this transition occurs?</p> <p>18. Does the ABC think that it is adequate for regional, rural and remote listeners to listen to radio programming via their television?</p> <p>19. Does the ABC have evidence that indicates where and when most people listen to Radio National? If so, what does that evidence show?</p> <p>20. What evidence does ABC Radio have that indicates where and when regional, rural and remote people listen to internet streaming of ABC radio stations like double J, Triple J, RN, Jazz etc.?</p> <p>21. Based on all 2016 surveys for all Radio National stations, what was the share, cumulative, average audiences and the average time spent listening for each of the decommissioned and removed Radio National (RN) programs: 'The Inside Sleeve', 'The Daily Planet', 'The Rhythm Divine', 'The Live Set', 'Jazztrack' and "Soundproof", in the capital cities, regional and country markets? Please include corresponding simulcast DAB+ stations in the capital city markets if available.</p> <p>22. Based on all 2016 surveys for all Radio National stations, what was the share, cumulative, average audiences and the average time spent listening for each of each of the following standard sessions: Breakfast (5:30am-9am), Morning (9am-12noon), Afternoon (12noon to 4pm), Drive (4pm-7pm) and Evening (7pm-12mn) in the capital cities, regional and country</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				markets? Please include corresponding simulcast DAB+ stations in the capital city markets if available.	
128.	ABC	Urquhart	Performing arts	<ol style="list-style-type: none"> 1. Over the last three years, has there been a net reduction in the number of ABC recordings of performances by Australian performing arts organisations? <ol style="list-style-type: none"> (a) If so, why? (b) Are there plans to reduce the number of these recordings in future? 2. Over the last three years, has there been a net reduction in the number of direct broadcasts on Classic FM (that is, performances broadcast on Classic FM in real time) of music performed by Australian performing arts organisations? <ol style="list-style-type: none"> (a) If so, why? (b) Are there plans to reduce the number of these direct broadcasts in future? 3. What impact does a reduction in the quantity of broadcasts have on the performing arts ecosystem in Australia? 4. What impact does a reduction in the amount of curated, specialist music programming have on the quality of music programming in Australia? 5. How can the ABC be said to be fulfilling its Charter if it reduces the number of recordings and direct broadcasts of performing arts organisations? 6. What are the key elements of the Service Level Agreements between the ABC and Australia's six state symphony orchestras? 7. What is the ABC doing to realise the value of these Service Level Agreements? 	<p style="text-align: center;">In Writing 14/3/2017</p>
129.	ABC	Urquhart	Transcription services	<ol style="list-style-type: none"> 1. What activities has the ABC undertaken to update its access strategy for captioning, audio description and transcription of ABC services? 2. When will the ABC's access strategy be completed? 3. Will the ABC maintain its level of transcription services? 4. The ABC's iView Audio Description trial ended in June last year. What does the ABC's report to the Minister recommend? 5. Why is it taking so long to get Audio Description when it is widely 	<p style="text-align: center;">In Writing 14/3/2017</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				available in other parts of the world?	
130.	ABC	Roberts/ Burston	Editorial policies	<p>From the editorial policies of the ABC, I quote: "The ABC has a statutory duty to ensure that the gathering and presentation of news and information is impartial according to the recognised standards of objective journalism."</p> <p>Now I understand that these standards are not always going to be adhered to. Everyone makes mistakes. But I've noticed an odd pattern to the mistakes, and I wonder if you could help me understand it.</p> <ol style="list-style-type: none"> 1. February 2017, a complaint was upheld that a story on death of Fidel Castro was essentially a hagiography, describing him as a "romantic revolutionary". Have any complaints ever been upheld that the ABC has been excessively critical of communist dictators? 2. December 2016, a complaint was upheld that Immigration Minister Peter Dutton was inaccurately described as making inflammatory statements about Lebanese Muslims that he did not in fact make. Have any complaints that the ABC has made similar false claims about the statements of a Labor Minister ever been upheld? 3. November 2016, a complaint was upheld that the ABC repeatedly aired the views of a pro- euthanasia advocate without an opposing view also being put. Has there ever been a complaint upheld that an anti-euthanasia advocate was given an unopposed platform on the ABC? 4. October 2016, a complaint was upheld that a report on the Safe Schools program was not impartial and did not give airtime to controversies surrounding the program. Has there ever been a complaint upheld that the ABC failed to outline controversies surrounding programs in support of traditional social values? 5. August 2016, a complaint was upheld that a story was unduly favourable to Greens Senator Sarah Hanson-Young. Has a complaint ever been upheld that an ABC story was unduly favourable to One Nation Senator Pauline Hanson? 	<p style="text-align: center;">In Writing 14/3/201 7</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				6. The list goes on and on. I am confused. Why is it that whenever the ABC fails to be impartial, it is always partial to the "left "or control side of the debate? What possible explanation could there be for this pattern of behaviour?	
131.	NBN Co	Urquhart	Access Network	<p>Senator URQUHART: Can you explain for each access network how much the design phase actually costs and whether it contributes to the CPP.</p> <p>Mr Morrow: Stephen, can you help with that?</p> <p>Mr Rue: The design phase will be broadly similar. If you give me a few minutes I can see if I can find the differences. They all feed into the cost per premises, yes.</p> <p>Senator URQUHART: Can you give me a bit more detail about how much the design phase costs for each access—</p> <p>Mr Rue: If you want to move on, I will come back to you.</p> <p>Senator URQUHART: I can move on.</p>	Page 104
132.	NBN Co	Chisholm	HFC premises	<p>Senator CHISHOLM: Is it conceivable that not all of 2.8 million HFC premises are in the design phase?</p> <p>Mr Morrow: It is conceivable, yes</p> <p>Senator CHISHOLM: Would you be able to take on notice to provide a bit more detail?</p> <p>Mr Morrow: About how many are not yet in the design?</p> <p>Senator CHISHOLM: Yes.</p> <p>Mr Morrow: Yes, happy to.</p>	Page 106-107
133.	NBN Co	Griff	Communications and Public Information costs	<p>Senator GRIFF: Mr Morrow, I think you are doing a fantastic job of managing to get 70,000 through on the frequency you are now. It is quite an incredible undertaking, and I appreciate that it is not easy on many fronts, dealing with so many contractors and others associated with it. I will no doubt have a couple of things to say about that in the coming minutes. In your 2015-16 annual report, communication and public information costs increased by 82 per cent, from \$23 million to \$51 million. Can you break that down to what was spent on brand advertising, activation, communication and public education? Are you able to break it down to that detail?</p>	Page 107

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>Mr Rue: I have the numbers with for the half year for 2017. I do not have last year's numbers. Can I give you the half-year breakdown?</p> <p>Senator GRIFF: On notice is fine.</p> <p>Mr Rue: I will take it on notice.</p>	
134.	NBN Co	Griff	Gen nbn	<p>Senator GRIFF: Going back to 'gen nbn', there is no mention whatsoever in your TV ad about you being a wholesaler; it is all aspirational and 'what you can do'.</p> <p>Mr Simon: It is all part of an integrated campaign. We do not just advertise on TV; TV is supported by online, by DM and by our website. We also then work closely with our RSPs, who then support marketing into programs on the back of that. It is a totally integrated program.</p> <p>Mr Morrow: I would add that is quite common for wholesale-type companies. Intel does a number of advertisements; it actually stimulates the market for consumers to actually say, 'I'd like to have Intel processors within my computers or devices.' It is not uncommon. There are lots of different examples of wholesalers being able to do this to stimulate the market. We actually can see that there is a return on this. The brand image, the attractiveness and of course the desire to take up the services sooner make the amount of spend—and it is less than \$10 million. We will take it on notice, with the actual amount, but is less than \$10 million and it is well worth the investment.</p>	Page 108
135.	NBN Co	Griff	Incorrect installations	<p>Senator GRIFF: But in those instances nobody could snip a Telstra cable, for instance, because they are fully closed in conduit all the way up the wall with the box high up. But NBN is about the height off the ground I am indicating to you, with as much of the cable as I am indicating coming out of the conduit, with no other conduit around it. Are you saying that that is an acceptable installation?</p> <p>Mr Morrow: It sounds like it. I would not know what the details are specifically. But, again, there is cable running all over. Everybody has seen the way the telecom network has been constructed in the past. It was never meant to protect somebody from doing criminal damage of going up and vandalising a home. That was not the intent. It is always there to protect from</p>	Page 111

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>a safety point of view, but from a vandalism point of view, that is not within the remit.</p> <p>Senator GRIFF: I would suggest that something that is the height I am indicating off the ground, outside of a bank, fully exposed, is not a good practice.</p> <p>Mr Morrow: We would be happy to take a look at it so that we know we are talking about the same thing.</p> <p>Mr Simon: I think there is a difference between whether a standard has been followed and the quality of that build and the location. If the bank will run its own security controls for a branch, they will do that as part of the network determination, whether that is essential service, critical service or whether it needs high security. So I am not clear, when you talk about the conduit—if there is no conduit there or if there is naked cable, then I agree that would not be according to the standard, but the discussion is on the position of that PCD. There are many different types of PCDs that can be located and are accessible to the community. It is impossible to make them secure. That has to be specifically done at the request of the end user.</p> <p>Senator GRIFF: How many incorrect installations have you had to repair or correct in 2015-16?</p> <p>Mr Simon: We would have to take that on notice.</p>	
136.	NBN Co	Ludlam	New HFC – Telstra network	<p>Senator LUDLAM: One last question on HFC before I move on: how much new HFC are you going to have to infill into the Telstra network?</p> <p>Mr Morrow: Very little.</p> <p>Senator LUDLAM: Not zero, but not much? Go ahead, Mr Rue.</p> <p>Mr Rue: It is still being determined, but it is not a big per cent.</p> <p>Senator LUDLAM: Is it single figures, double figures? You still will be laying new HFC to fill in some gaps or degraded parts of the network.</p> <p>Mr Morrow: Yes, but that is small.</p> <p>Senator LUDLAM: Is it less than 10 per cent?</p> <p>Mr Morrow: Can I give you a little bit of an idea to kind of explain it, because we do not know the percentage. We will take it on notice, if you would like.</p>	Page 119

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
137.	NBN Co	Ludlam	Greenfield fibre	<p>Senator LUDLAM: How much greenfield fibre to the node are you putting into the ground?</p> <p>Mr Simon: I cannot tell you the exact amount. Our policy on greenfield for broadacre is still for FTTP, but without a doubt—</p> <p>Senator LUDLAM: Sorry?</p> <p>Mr Simon: Fibre to the premises.</p> <p>Senator LUDLAM: That is what I thought.</p> <p>Mr Simon: However, when we are in an FTTN area, if there is, say, a classic small house redevelopment that turns into a duplex or four apartments, if the node is there we would be connecting to the fibre.</p> <p>Senator LUDLAM: Could you throw some metrics to us? I think I asked you this last year at some point. Could you put some numbers to that on notice?</p> <p>Mr Morrow: Can I just be sure that I understand the question, Senator. If there are couple of new homes that are being built in an existing FTTN neighbourhood, copper will be run to those because it does not make economic sense to put fibre in for just a couple of homes on a block of land that has been remodelled. If it is in a bigger development, that is typically going to be served by fibre going up to those areas.</p> <p>Mr Simon: Correct—broadacre.</p>	Page 122
138.	NBN Co	Ludlam	Satellites - Latency	<p>Senator LUDLAM: I have two questions. If they are complex please take them on notice, because we are out of time. Have you had any complaints from users of those satellites around the latency involved that makes it almost unusable for voice communications because it is bouncing a long way out and a long way back? Secondly, how many people did you leave behind in the rollover from the interim service?</p> <p>Mr Morrow: The network was never designed for voice. It can do it but it is a second-rate service, if you will.</p> <p>Senator LUDLAM: Because of the latency?</p> <p>Mr Morrow: Because of the latency, predominantly.</p> <p>Mr Simon: It is not a voice satellite; it is a broadband satellite.</p> <p>Mr Morrow: I would remind the senator, too, that we do not disconnect the</p>	Page 123

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>copper. Telstra does not disconnect the copper going to these homes. After 18 months the fixed line network has to disconnect. For the fixed wireless and the satellite, Telstra continues to maintain the copper and provide those services.</p> <p>Senator LUDLAM: So what do the folks in the Sky Muster footprint without copper do for voice from now on?</p> <p>Mr Morrow: No. Again, you can do a variation of it, but it is like an early Skype call, if you remember that quality.</p> <p>Senator LUDLAM: I do. Right. What are those people meant to do for voice communications?</p> <p>Mr Morrow: It is not a requirement of NBN.</p> <p>Senator LUDLAM: I am happy for you to take it on notice if you have got anything you can add.</p> <p>Mr Morrow: We are happy to. If that does not answer your question, we will.</p> <p>Senator LUDLAM: Thank you.</p>	
139.	NBN Co	Chisholm	Fibre distribution point	<p>Senator CHISHOLM: [inaudible] of the fibre to the distribution point, and I can get a sense of Mr Morrow's excitement. I have a couple more to finish off on that. In terms of what they are using for the fibre distribution point, is it VDSL2?</p> <p>Mr Morrow: It is—today. The initial application will be.</p> <p>Senator CHISHOLM: Is that using a 17a or a 30a profile?</p> <p>Mr Morrow: We will have to take that on notice. I will ask the team whether they know. We will see if the team knows.</p>	Page 123
140.	NBN Co	O'Neill	Reapportioning Money	<p>Senator O'NEILL: So there is some wriggle room and some rubbery money there that allows you to do this, is that right?</p> <p>Mr Morrow: It is reapportioning money—it is not rubbery or wriggle room.</p> <p>Mr Rue: In the event that the trials were not successful and we were not able to use it, we would have had to have a solution for those long lines that Mr Morrow talked about. So the money would have been spent anyway, just in a different way.</p> <p>Senator O'NEILL: To be clear, what was factored in and how much was</p>	Page 125-126

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>factored in?</p> <p>Mr Morrow: Unfortunately we always talk in averages and that can get us in trouble. Fibre-to-the-node has an average of \$2,300 of capital spend to build that network out. But we know that if you get beyond a kilometre it will not work. So you cannot use fibre to the node from beyond a kilometre. But we did not know whether it was going to be fixed wireless or some other technology or if we would have to put fibre to the premises in, so we allocated money for those homes.</p> <p>Senator O'NEILL: How much was that? That is the question.</p> <p>Mr Morrow: Far more than \$2,300. I do not recall.</p> <p>Mr Rue: I don't recall.</p> <p>Mr Morrow: We can take it on notice. It is no secret. We allocated a certain amount of money for those homes that we knew would be far greater than \$2,300. So now what we are doing is saying that we will take that money, because we now have a solution with fibre to the curb that fits within that. So that is fantastic. We will use that. That solves the 25 meg problem. It puts more FTTC and we will get more experience. We are trying to get this to where that is a preferred technology. We are excited about that. On the HFC for Optus, we know what the cost per premises is now that we have all of that new data. We know what the information is on FTTC cost per premises. So let's go ahead and switch that, because we think that we can learn more. Even if it does cost slightly more we can learn more from doing more fibre to the curb in a bigger area. If we nail that and get that right then that clearly is going to be one of the solutions when we come back to needing to offer more speed on that proper network, especially at the long loop lengths.</p> <p>Senator O'NEILL: From a parochial point of view, do you have any fibre to the node rolled out that goes beyond a kilometre?</p> <p>Mr Morrow: Yes, there is some that starts out initially that way.</p> <p>Senator O'NEILL: Where is that?</p> <p>Mr Morrow: We would have to take that on notice.</p> <p>Mr Simon: It is not in a particular area. It just happens that there might be a couple of premises that sit in an area. We obviously then remediate them to</p>	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				deliver them back to a distance that can meet the 25 minimum and 50 minimum speeds.	
141.	NBN Co	Duniam	Sky Muster service	<p>Senator DUNIAM: With respect to the failure that occurred towards the end of the last calendar year, how many users were on the Sky Muster service at that point in time?</p> <p>Mr Morrow: At the time I think we were roughly about 30,000 in December—is that right?</p> <p>Mr Simon: Yes, somewhere around that number. When we launched the service we did not see any issues and it was working quite okay up until about 15,000 to 16,000 end-users. Once we started seeing some load, under load we started seeing some of these network incidents occur, and that basically occurred in September and October. By December we had about 30,000.</p> <p>Mr Morrow: Actually, we were doing about 1,000 to 2,000 a week, so it was maybe even a little more than that. Call it close to 40,000, roughly. We can go back and check if you like.</p> <p>Senator DUNIAM: Sure, that would be great if you could do that on notice. And currently we have?</p> <p>Mr Morrow: 65,000.</p>	Page 130
142.	NBN Co	Bilyk	Failure to answer questions	In relation to NBN Co's previous failure to properly answer Questions on Notice about its expenditure of taxpayer funds (Questions on Notice numbers 130 and 132 asked in the 2016 Supplementary Budget Estimates refer), please advise why NBN Co is above the rules, and why NBN Co and its senior employees including Ziggy Switkowski are too busy to answer questions which are regularly answered at the very highest levels of Government including by the Prime Minister and His Excellency the Governor-General.	In Writing 10/3/2017
143.	NBN Co	Bilyk	Correspondence about previous questions	Please provide copies of all internal correspondence within NBN Co about questions asked of NBN Co by Senator Bilyk at the 2016 Supplementary Budget Estimates and all related correspondence between NBN Co and the Department of Communications and the Arts or the Minister for	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				Communications and the Arts.	
144.	NBN Co	Bilyk	Functions	In relation to expenditure on any functions or official receptions etc since 1 October 2016, can the following please be provided: (a) List of functions; (b) List of attendees; (c) Function venue; (d) Itemised list of costs (GST inclusive); (e) Details of any food served; (f) Details of any wines or champagnes served including brand and vintage; and (g) Details of any entertainment provided.	In Writing 10/3/2017
145.	NBN Co	Bilyk	Plants and gardens	1. What was the total cost (GST inclusive) of acquiring and maintaining indoor plants for all NBN Co premises in calendar year 2016? 2. What was the total cost (GST inclusive) of external gardens and landscaping for all NBN Co premises in calendar year 2016?	In Writing 10/3/2017
146.	NBN Co	Bilyk	Subscriptions	What was the total cost (GST inclusive) of subscriptions to print and online news services, newspapers, magazines, journals and periodicals etc in calendar year 2016 for NBN Co? Please provide a complete list of each service to which NBN Co subscribed.	In Writing 10/3/2017
147.	NBN Co	Bilyk	Gifts	What was the total cost (GST inclusive) of all gifts purchased for use by NBN Co employees in calendar year 2016? (a) Can an itemised list of gifts and costs thereof (GST inclusive) please be provided? (b) Who was the recipient of each gift? (c) For what purpose was each gift given?	In Writing 10/3/2017
148.	NBN Co	Bilyk	Water coolers	What was the total cost (GST inclusive) of providing water coolers at NBN Co premises in calendar year 2016? (a) Please provide a breakdown of costs for acquiring and maintaining/resupplying water coolers.	In Writing 10/3/2017
149.	NBN Co	Bilyk	Snacks	What was the total cost (GST inclusive) of supplying fruit and other snacks at NBN Co premises in calendar year 2016?	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
					7
150.	NBN Co	Bilyk	Coffee machines	<p>Can an itemised list of coffee machines at NBN Co premises please be provided including</p> <ul style="list-style-type: none"> (a) make and model (b) purchase or lease cost (c) ongoing maintenance costs (d) ongoing cost of supplying coffee and other consumables? 	In Writing 10/3/2017
151.	NBN Co	Bilyk	Mobile devices	<ol style="list-style-type: none"> 1. How many mobile telephones are currently on issue to NBN Co staff? <ul style="list-style-type: none"> (a) Can an itemised list showing make and model please be provided? 2. How many new mobile phones were purchased by NBN Co in calendar year 2016? <ul style="list-style-type: none"> (a) What was the total cost (GST inclusive) of purchasing mobile telephones for NBN Co staff in calendar year 2016? 3. How many mobile telephones had to be replaced due to damage in calendar year 2016? <ul style="list-style-type: none"> (a) What was the cost of replacement (GST inclusive)? 4. How many mobile telephones were reported lost or stolen in calendar year 2016? <ul style="list-style-type: none"> (a) What was the cost of replacement (GST inclusive)? 5. How many ipads/tablets are currently on issue to NBN Co staff? <ul style="list-style-type: none"> (a) Can an itemised list showing make and model please be provided? 6. How many new ipads/tablets were purchased by NBN Co in calendar year 2016? 7. What was the total cost (GST inclusive) of purchasing ipads/tablets for NBN Co staff in calendar year 2016? 8. How many ipads/tablets had to be replaced due to damage in calendar year 2016? <ul style="list-style-type: none"> (a) What was the cost of replacement (GST inclusive)? 9. How many ipads/tablets were reported lost or stolen in calendar year 2016? What was the cost of replacement (GST inclusive)? 10. What was the total cost of bills for mobile telephones and other mobile devices (GST inclusive) for calendar year 2016 for each the following 	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>staff</p> <p>(a) Ziggy Switkowski</p> <p>(b) Bill Morrow</p> <p>(c) Karina Keisler.</p> <p>Please provide a separate figure for each of the above NBN Co staff.</p>	
152.	NBN Co	Bilyk	Stationary and paper	<ol style="list-style-type: none"> How much did NBN Co spend on stationary and office supplies (excluding paper) in calendar year 2016 (GST inclusive)? How much did NBN Co spend on paper in calendar year 2016 (GST inclusive)? What brand of paper does NBN Co use? <ol style="list-style-type: none"> Is this paper Australian made? If no, why doesn't NBN Co buy Australian made paper? 	In Writing 10/3/2017
153.	NBN Co	Bilyk	Executive office upgrades	Have the furniture, fixtures or fittings of Mr Switkowski been upgraded since 1 October 2016? If so, can an itemised list of costs please be provided (GST inclusive)?	In Writing 10/3/2017
154.	NBN Co	Bilyk	Facilities upgrades	Have the facilities of any of NBN Co's premises been upgraded since 1 October 2016, for example, staff room refurbishments, kitchen refurbishments, bathroom refurbishments, the purchase of any new fridges, coffee machines, or other kitchen equipment? If so, can a detailed description of the relevant facilities upgrade please be provided together with an itemised list of costs (GST inclusive)? Can any photographs of the upgraded facilities please be provided?	In Writing 10/3/2017
155.	NBN Co	Bilyk	Media and public relations	<ol style="list-style-type: none"> How much has NBN Co spent on media monitoring since 1 October 2016 (GST inclusive)? How many media or public relations advisers are employed by NBN Co? <ol style="list-style-type: none"> Can an organisational chart for the relevant area of NBN Co please be provided? What was the total cost of employing relevant staff in calendar year 2016 (please provide a global figure)? 	In Writing 10/3/2017
156.	NBN Co	Bilyk	Advertising and	1. How much has NBN Co spent on advertising and information campaigns	In

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			information campaigns	<p>since 1 October 2016 (GST inclusive)?</p> <p>2. How much did NBN Co spend on Facebook advertising or sponsored Facebook posts in calendar year 2016 (GST inclusive)?</p> <p>3. How much did NBN Co spend on Google adwords advertising in calendar year 2016 (GST inclusive)?</p>	<p>Writing 10/3/2017</p>
157.	NBN Co	Bilyk	Market research	<p>1. How much did the NBN Co spend on market research in calendar year 2016 (GST inclusive)?</p> <p>(a) What was the purpose of this market research?</p> <p>(b) Did it relate to an advertising or information campaign? If so, which campaign?</p>	<p>In Writing 10/3/2017</p>
158.	NBN Co	Bilyk	Legal costs	<p>1. What was NBN Co's total spend on external legal services (including services provided by the Australian Government Solicitor) (GST inclusive) for calendar year 2016?</p> <p>2. Can an itemised list of costs of each legal matter (GST inclusive) please be provided?</p>	<p>In Writing 10/3/2017</p>
159.	NBN Co	Bilyk	NBN Co send Police to raid Malcolm Turnbull's political opponents	<p>1. Please provide a fully itemised list of costs (GST inclusive) for external legal services procured by NBN Co in relation to the investigation of alleged leaks by NBN Co staff to the Opposition and the subsequent AFP raids.</p> <p>2. Provide the same information in relation to the costs of internal and external security and investigation staff.</p>	<p>In Writing 10/3/2017</p>
160.	NBN Co	Bilyk	Consultancies	<p>1. Please provide an itemised list of costs (GST inclusive) for spending in calendar year 2016 on external consultants/service providers in the following categories please be provided:</p> <p>(a) social media</p> <p>(b) photography</p> <p>(c) graphic design</p> <p>(d) web design</p> <p>(e) electronic communications</p> <p>(f) acting or public speaking training</p> <p>(g) ergonomics.</p>	<p>In Writing 10/3/2017</p>
161.	NBN Co	Bilyk	Redundancies	<p>1. How many staff were made redundant in calendar year 2016?</p>	<p>In</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(a) How many were voluntary redundancies? (b) How many were forced redundancies? 2. What was the total cost of all redundancies (expressed as a single global figure)? 3. Have any staff made redundant in calendar year 2016 subsequently carried out work for NBN Co as a contractor?	Writing 10/3/2017
162.	NBN Co	Bilyk	iTunes/Android	1. Does NBN Co have an iTunes account? If so, what was the total expenditure on iTunes in calendar year 2016 (GST inclusive)? (a) What applications/subscriptions/services purchased through iTunes in calendar year 2016? 2. Does NBN Co have an Android account? If so, what was the total expenditure on Android in calendar year 2016 (GST inclusive)? (a) What applications/subscriptions/services purchased through Android in calendar year 2016?	In Writing 10/3/2017
163.	NBN Co	Bilyk	Websites	1. What were the top 20 most utilised (by data sent and received) unique domain names accessed by NBN Co staff in calendar year 2016? 2. What were the top 20 most accessed (by number of times accessed) unique domain names accessed by NBN Co staff in calendar year 2016?	In Writing 10/3/2017
164.	NBN Co	Bilyk	Flights	1. What was NBN Co's total expenditure on flights for staff in calendar year 2016 (GST inclusive)?	In Writing 10/3/2017
165.	NBN Co	Bilyk	Ground transport	1. What was NBN Co's total expenditure on the following categories of ground transport in calendar year 2016 (GST inclusive): (a) Taxi hire (b) Limousine hire (c) Private hire car; and (d) Ridesharing services.	In Writing 10/3/2017
166.	NBN Co	Griff	Marketing and communications/Gen NBN	1. In your annual report communication and public information costs increased by 82% in 2015-16, from \$23m to \$51m. Please provide a breakdown of how this was spent. (a) What proportion of this expenditure was on the Gen NBN campaign?	In Writing 10/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ol style="list-style-type: none"> 2. During Estimates, CFO Stephen Rue indicated communications costs would rise to between \$70m and \$80m in 2016-17. Is there an updated figure? Please provide a breakdown of anticipated spend across all communications, marketing and PR activities. 3. What is the projected cost of the Gen NBN campaign for 2016-17 (and forward years if relevant)? <ol style="list-style-type: none"> (a) Have you allocated extra money for this campaign? If not, where has this extra money been drawn from and what activities were cut or reduced to pay for this campaign? (b) How will success/outcomes of the campaign be measured? (c) Does NBN or its sub-contractors have any monitoring in place to assess the reach and effectiveness of the GenNBN campaign across its various platforms? Please detail what is in place. 4. How long is Gen NBN intended to run across the various platforms (TV, outdoor, social media, print)? 5. In this zdnet story http://www.zdnet.com/article/nbn-launches-gen-nbn-marketing-campaign/ NBN executive general manager for Brand and Marketing Kent Heffernan said the aim is for “the creative to speak to NBN as a visionary brand”. Why is this deemed necessary given eventual migration to the NBN is not a choice? 6. Mr Heffernan was also quoted as saying: “National roll-out messaging and metro-focused marketing strategies will help ensure everyone understands not only why to switch over to the NBN network, but when, how, and the benefits it can bring”. Please outline what aspects of the campaign explain when and how to switch over (for instance, this isn’t apparent in the television ad)? 7. Have there been concerns raised internally or externally – including from RSPs – that the GenNBN campaign is creating some confusion in the market as to the NBN’s role and perpetuating an impression NBN is a retailer, rather than wholesaler? 8. During Estimates, Chief Customer Officer John Simon indicated households receive “at least five pieces of communication” about 	

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>switching to the NBN. Given the persistent confusion among elderly customers and those who do not have home internet (as demonstrated by my constituents) about what the NBN means for them and their landlines in particular, has there been any consideration or planning for a broader public education advertising campaign with a television and/or outdoor component?</p> <p>9. Does NBN Co collect statistics on the nature of the inquiries to your call centre?</p> <p>(a) If so, please provide the number of calls that have been referred to RSPs – that is, relating to connection and other retail-specific issues.</p>	
167.	NBN Co	Griff	Installation	<p>1. How many incorrect installations did NBN Co repair or correct in 2015-16?</p> <p>(a) How much did this cost?</p> <p>2. How many repairs to damaged boxes and cables did NBN conduct in 2015-16 (ie whether because of accidental damage or deliberate damage/tampering/vandalism)?</p> <p>(a) How much did this cost?</p> <p>3. In instances where conduit cables are cut or severely damaged, how long does the average repair take?</p> <p>4. What has NBN Co allocated – or projected will be the cost - for incorrect installations in the forward years (to 2020)?</p> <p>(a) What is that figure for repairs?</p> <p>5. Where repairs are required, who pays for them – NBN or the contractor, and in what circumstances?</p> <p>(a) Are there circumstances in which the retailer or customer would pay for repairs? What are they?</p> <p>6. In a situation where a business or residential customer has a prolonged outage due to repairs, in what circumstances would compensation be paid?</p> <p>(a) How would this compensation be calculated?</p> <p>(b) If none would be paid: Why not – given a prolonged outage may have a sizeable and concrete impact on a business?</p>	<p>In Writing 10/3/2017</p>
168.	NBN Co	Griff	Customer	1. In response to previous questions from me, NBN Co has advised	In

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			experience	<p>consumers can find the call centre phone number on the Medical Alarm page. In fact, the number provided there is different from the general number provided in other communications. It is 1800 227 300 where the general number provided on collaterals is 1800 687 626. What is this number for?</p> <p>(a) In light of this, where on the website – in a prominent position, rather than at the bottom of a web form or similar – can your call centre number be found?</p> <p>2. Will the NBN Co put its phone number in a prominent and easy-to-see position on its home page?</p> <p>(a) If not, why not?</p> <p>3. The Australian Communications and Media Authority report “Migrating to the NBN: The experience of Australian Consumers”, shows about 40% of residents and businesses have some understanding of how to connect to the NBN, but more than a quarter of residents and one in five businesses do not.</p> <p>(a) Does NBN Co consider this a high degree of ignorance?</p> <p>(b) Is NBN planning to address this this?</p> <p>i. If so, how? If not, why not?</p> <p>4. The ACMA report also said there was confusion as to who will be providing different aspects of the installation service. Many participants did not know who to call if there was an issue.</p> <p>(a) Has NBN taken these findings on board, and does it plan to take any new/additional steps to address this confusion and improve consumer awareness?</p>	<p>Writing 10/3/2017</p>
169.	NBN Co	Urquhart	Copper – metres purchased by NBN	<p>1. How many metres of copper has NBN Co purchased for the NBN rollout to date?</p> <p>2. Who supplies NBN Co with copper for the NBN rollout?</p> <p>3. From what countries has the copper been purchased from?</p> <p>4. How many metres of copper does NBN expect it will have purchased by the end of the rollout?</p>	<p>In Writing 14/3/2017</p>
170.	NBN Co	Urquhart	Signal tests	<p>1. When NBN Co performs an on-site signal test to determine whether a</p>	<p>In</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																														
				<p>premises can receive an adequate fixed-wireless service, and determines the premises cannot receive an adequate, and must therefore use satellite, does NBN Co then go back to update its coverage maps and internal systems to reflect the surrounding properties are unable to receive fixed-wireless?</p> <p>2. What are the risks pertaining to duplication or work and unnecessary delays?</p> <p>3. What is the cost of getting a technician out to perform a fixed-wireless signal text?</p>	<p>Writing 14/3/2017</p>																														
171.	NBN Co	Urquhart	CAPEX	<p>With reference to Capital expenditure in FY 2017 please complete table below:</p> <table border="1"> <thead> <tr> <th colspan="3">Capital expenditure</th> </tr> <tr> <th></th> <th>FY17 (to date)</th> <th></th> </tr> </thead> <tbody> <tr> <td>FTTP brownfields</td> <td></td> <td></td> </tr> <tr> <td>FTTN greenfields</td> <td></td> <td></td> </tr> <tr> <td>FTTN</td> <td></td> <td></td> </tr> <tr> <td>FTTC</td> <td></td> <td></td> </tr> <tr> <td>HFC</td> <td></td> <td></td> </tr> <tr> <td>Fixed Wireless</td> <td></td> <td></td> </tr> <tr> <td>Satellite</td> <td></td> <td></td> </tr> <tr> <td>Common (if known)</td> <td></td> <td></td> </tr> </tbody> </table>	Capital expenditure				FY17 (to date)		FTTP brownfields			FTTN greenfields			FTTN			FTTC			HFC			Fixed Wireless			Satellite			Common (if known)			<p>In Writing 14/3/2017</p>
Capital expenditure																																			
	FY17 (to date)																																		
FTTP brownfields																																			
FTTN greenfields																																			
FTTN																																			
FTTC																																			
HFC																																			
Fixed Wireless																																			
Satellite																																			
Common (if known)																																			
172.	NBN Co	Urquhart	APRU in 2016 Corporate Plan	<p>1. What was the assumption for APRU for FY19 in the 2016 Corporate Plan?</p> <p>2. What was the assumption for APRU for FY20 in the 2016 Corporate Plan?</p>	<p>In Writing 14/3/2017</p>																														
173.	NBN Co	Urquhart	Operating cost	What long-term assumptions have been used for operating cost growth in the	In																														

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																					
			growth	2017 Corporate Plan for the years beyond 2020?	Writing 14/3/2017																					
174.	NBN Co	Urquhart	Revenue from new development charges	How much revenue has NBN earned to date from new development charges outlined in the telecommunications infrastructure in new developments policy? Please provide total and then break down by <ul style="list-style-type: none"> o End-user charges o Deployment contribution by developers o Backhaul charges to developers 	In Writing 14/3/2017																					
175.	NBN Co	Urquhart	Relative cost of FTTN/B	Please confirm whether FTTB is cheaper to deploy than FTTN.	In Writing 14/3/2017																					
176.	NBN Co	Urquhart	RFS cumulative figures underpinning 2016 Corporate Plan	<p>Please confirm the underlying cumulative RFS assumptions for FY19 and FY20 underpinning financial forecasts in the 2016 Corporate Plan.</p> <table border="1"> <thead> <tr> <th></th> <th>FY19</th> <th>FY20</th> </tr> </thead> <tbody> <tr> <td>FTTH (brownfield)</td> <td></td> <td></td> </tr> <tr> <td>FTTH (greenfield)</td> <td></td> <td></td> </tr> <tr> <td>FTTN/B</td> <td></td> <td></td> </tr> <tr> <td>HFC</td> <td></td> <td></td> </tr> <tr> <td>Fixed wireless</td> <td></td> <td></td> </tr> <tr> <td>Satellite</td> <td></td> <td></td> </tr> </tbody> </table>		FY19	FY20	FTTH (brownfield)			FTTH (greenfield)			FTTN/B			HFC			Fixed wireless			Satellite			In Writing 14/3/2017
	FY19	FY20																								
FTTH (brownfield)																										
FTTH (greenfield)																										
FTTN/B																										
HFC																										
Fixed wireless																										
Satellite																										
177.	NBN Co	Urquhart	Activation cumulative figures underpinning 2016 Corporate Plan	<p>Please confirm the underlying cumulative activation assumptions for FY19 and FY20 underpinning financial forecasts in the 2016 Corporate Plan.</p> <table border="1"> <thead> <tr> <th></th> <th>FY19</th> <th>FY20</th> </tr> </thead> <tbody> <tr> <td>FTTH (brownfield)</td> <td></td> <td></td> </tr> <tr> <td>FTTH (greenfield)</td> <td></td> <td></td> </tr> <tr> <td>FTTN/B</td> <td></td> <td></td> </tr> </tbody> </table>		FY19	FY20	FTTH (brownfield)			FTTH (greenfield)			FTTN/B			In Writing 14/3/2017									
	FY19	FY20																								
FTTH (brownfield)																										
FTTH (greenfield)																										
FTTN/B																										

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																											
				<table border="1"> <tr> <td>HFC</td> <td></td> <td></td> </tr> <tr> <td>Fixed wireless</td> <td></td> <td></td> </tr> <tr> <td>Satellite</td> <td></td> <td></td> </tr> </table>	HFC			Fixed wireless			Satellite																					
HFC																																
Fixed wireless																																
Satellite																																
178.	NBN Co	Urquhart	Distribution of HFC premises in the 2016 Corporate Plan	<p>The 2016 Corporate Plan has a base case 4.0 million HFC premises. Please break down the distribution of these 4.0 million premises in the following tables:</p> <table border="1"> <thead> <tr> <th>Footprint</th> <th>Number of premises (million)</th> </tr> </thead> <tbody> <tr> <td>Telstra Footprint</td> <td>?</td> </tr> <tr> <td>Optus Footprint</td> <td>?</td> </tr> <tr> <td>'HFC in-fill'</td> <td>?</td> </tr> <tr> <td>Other relevant category (if needed)</td> <td>?</td> </tr> <tr> <td>Total (sum)</td> <td>4.0 million</td> </tr> </tbody> </table>	Footprint	Number of premises (million)	Telstra Footprint	?	Optus Footprint	?	'HFC in-fill'	?	Other relevant category (if needed)	?	Total (sum)	4.0 million	In Writing 14/3/2017															
Footprint	Number of premises (million)																															
Telstra Footprint	?																															
Optus Footprint	?																															
'HFC in-fill'	?																															
Other relevant category (if needed)	?																															
Total (sum)	4.0 million																															
179.	NBN Co	Urquhart	Distribution of HFC premises across states	<p>Please complete the following table</p> <table border="1"> <thead> <tr> <th>Footprint</th> <th>HFC premises in 2016 Corporate Plan</th> <th>HFC premises in 2017 Corporate Plan</th> </tr> </thead> <tbody> <tr> <td>NSW</td> <td></td> <td></td> </tr> <tr> <td>QLD</td> <td></td> <td></td> </tr> <tr> <td>VIC</td> <td></td> <td></td> </tr> <tr> <td>WA</td> <td></td> <td></td> </tr> <tr> <td>SA</td> <td></td> <td></td> </tr> <tr> <td>ACT</td> <td></td> <td></td> </tr> <tr> <td>NT</td> <td></td> <td></td> </tr> <tr> <td>Total</td> <td>4.0 million</td> <td>2.8 million</td> </tr> </tbody> </table>	Footprint	HFC premises in 2016 Corporate Plan	HFC premises in 2017 Corporate Plan	NSW			QLD			VIC			WA			SA			ACT			NT			Total	4.0 million	2.8 million	In Writing 14/3/2017
Footprint	HFC premises in 2016 Corporate Plan	HFC premises in 2017 Corporate Plan																														
NSW																																
QLD																																
VIC																																
WA																																
SA																																
ACT																																
NT																																
Total	4.0 million	2.8 million																														
180.	NBN Co	Urquhart	Distribution of FTTN/B premises	Please complete the following table	In Writing																											

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																											
			across states	<table border="1"> <thead> <tr> <th data-bbox="983 309 1200 373">Footprint</th> <th data-bbox="1200 309 1532 373">FTTN/B premises in 2016 Corporate Plan</th> <th data-bbox="1532 309 1861 373">FTTN/B premises in 2017 Corporate Plan</th> </tr> </thead> <tbody> <tr><td data-bbox="983 373 1200 405">NSW</td><td data-bbox="1200 373 1532 405"></td><td data-bbox="1532 373 1861 405"></td></tr> <tr><td data-bbox="983 405 1200 437">QLD</td><td data-bbox="1200 405 1532 437"></td><td data-bbox="1532 405 1861 437"></td></tr> <tr><td data-bbox="983 437 1200 469">VIC</td><td data-bbox="1200 437 1532 469"></td><td data-bbox="1532 437 1861 469"></td></tr> <tr><td data-bbox="983 469 1200 501">WA</td><td data-bbox="1200 469 1532 501"></td><td data-bbox="1532 469 1861 501"></td></tr> <tr><td data-bbox="983 501 1200 533">SA</td><td data-bbox="1200 501 1532 533"></td><td data-bbox="1532 501 1861 533"></td></tr> <tr><td data-bbox="983 533 1200 564">ACT</td><td data-bbox="1200 533 1532 564"></td><td data-bbox="1532 533 1861 564"></td></tr> <tr><td data-bbox="983 564 1200 596">NT</td><td data-bbox="1200 564 1532 596"></td><td data-bbox="1532 564 1861 596"></td></tr> <tr><td data-bbox="983 596 1200 655">Total</td><td data-bbox="1200 596 1532 655">4.5 million</td><td data-bbox="1532 596 1861 655">6.1 million</td></tr> </tbody> </table>	Footprint	FTTN/B premises in 2016 Corporate Plan	FTTN/B premises in 2017 Corporate Plan	NSW			QLD			VIC			WA			SA			ACT			NT			Total	4.5 million	6.1 million	14/3/2017
Footprint	FTTN/B premises in 2016 Corporate Plan	FTTN/B premises in 2017 Corporate Plan																														
NSW																																
QLD																																
VIC																																
WA																																
SA																																
ACT																																
NT																																
Total	4.5 million	6.1 million																														
181.	NBN Co	Urquhart	Distribution of FTTC premises across states	<p data-bbox="983 660 1402 692">Please complete the following table</p> <table border="1"> <thead> <tr> <th data-bbox="983 692 1200 756">Footprint</th> <th data-bbox="1200 692 1532 756">FTTC premises in 2016 Corporate Plan</th> <th data-bbox="1532 692 1861 756">FTTC premises as of 1 March 2017</th> </tr> </thead> <tbody> <tr><td data-bbox="983 756 1200 788">NSW</td><td data-bbox="1200 756 1532 788"></td><td data-bbox="1532 756 1861 788"></td></tr> <tr><td data-bbox="983 788 1200 820">QLD</td><td data-bbox="1200 788 1532 820"></td><td data-bbox="1532 788 1861 820"></td></tr> <tr><td data-bbox="983 820 1200 852">VIC</td><td data-bbox="1200 820 1532 852"></td><td data-bbox="1532 820 1861 852"></td></tr> <tr><td data-bbox="983 852 1200 884">WA</td><td data-bbox="1200 852 1532 884"></td><td data-bbox="1532 852 1861 884"></td></tr> <tr><td data-bbox="983 884 1200 916">SA</td><td data-bbox="1200 884 1532 916"></td><td data-bbox="1532 884 1861 916"></td></tr> <tr><td data-bbox="983 916 1200 948">ACT</td><td data-bbox="1200 916 1532 948"></td><td data-bbox="1532 916 1861 948"></td></tr> <tr><td data-bbox="983 948 1200 979">NT</td><td data-bbox="1200 948 1532 979"></td><td data-bbox="1532 948 1861 979"></td></tr> <tr><td data-bbox="983 979 1200 1043">Total</td><td data-bbox="1200 979 1532 1043"></td><td data-bbox="1532 979 1861 1043"></td></tr> </tbody> </table>	Footprint	FTTC premises in 2016 Corporate Plan	FTTC premises as of 1 March 2017	NSW			QLD			VIC			WA			SA			ACT			NT			Total			In Writing 14/3/2017
Footprint	FTTC premises in 2016 Corporate Plan	FTTC premises as of 1 March 2017																														
NSW																																
QLD																																
VIC																																
WA																																
SA																																
ACT																																
NT																																
Total																																
182.	NBN Co	Urquhart	Distribution of FTTH rollout premises across states	<p data-bbox="983 1048 1402 1080">Please complete the following table</p> <table border="1"> <thead> <tr> <th data-bbox="983 1080 1200 1144">Footprint</th> <th data-bbox="1200 1080 1532 1144">FTTH premises in 2016 Corporate Plan</th> <th data-bbox="1532 1080 1861 1144">FTTH premises as of 1 March 2017</th> </tr> </thead> <tbody> <tr><td data-bbox="983 1144 1200 1176">NSW</td><td data-bbox="1200 1144 1532 1176"></td><td data-bbox="1532 1144 1861 1176"></td></tr> <tr><td data-bbox="983 1176 1200 1208">QLD</td><td data-bbox="1200 1176 1532 1208"></td><td data-bbox="1532 1176 1861 1208"></td></tr> <tr><td data-bbox="983 1208 1200 1240">VIC</td><td data-bbox="1200 1208 1532 1240"></td><td data-bbox="1532 1208 1861 1240"></td></tr> <tr><td data-bbox="983 1240 1200 1272">WA</td><td data-bbox="1200 1240 1532 1272"></td><td data-bbox="1532 1240 1861 1272"></td></tr> <tr><td data-bbox="983 1272 1200 1303">SA</td><td data-bbox="1200 1272 1532 1303"></td><td data-bbox="1532 1272 1861 1303"></td></tr> <tr><td data-bbox="983 1303 1200 1335">ACT</td><td data-bbox="1200 1303 1532 1335"></td><td data-bbox="1532 1303 1861 1335"></td></tr> <tr><td data-bbox="983 1335 1200 1396">NT</td><td data-bbox="1200 1335 1532 1396"></td><td data-bbox="1532 1335 1861 1396"></td></tr> </tbody> </table>	Footprint	FTTH premises in 2016 Corporate Plan	FTTH premises as of 1 March 2017	NSW			QLD			VIC			WA			SA			ACT			NT			In Writing 14/3/2017			
Footprint	FTTH premises in 2016 Corporate Plan	FTTH premises as of 1 March 2017																														
NSW																																
QLD																																
VIC																																
WA																																
SA																																
ACT																																
NT																																

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																											
				Total																												
183.	NBN Co	Urquhart	Distribution of FTTH premises across states	<p>Please complete the following table</p> <table border="1"> <thead> <tr> <th>Footprint</th> <th>FTTH premises in 2016 Corporate Plan</th> <th>FTTH premises as of 1 March 2017</th> </tr> </thead> <tbody> <tr> <td>NSW</td> <td></td> <td></td> </tr> <tr> <td>QLD</td> <td></td> <td></td> </tr> <tr> <td>VIC</td> <td></td> <td></td> </tr> <tr> <td>WA</td> <td></td> <td></td> </tr> <tr> <td>SA</td> <td></td> <td></td> </tr> <tr> <td>ACT</td> <td></td> <td></td> </tr> <tr> <td>NT</td> <td></td> <td></td> </tr> <tr> <td>Total</td> <td></td> <td></td> </tr> </tbody> </table>	Footprint	FTTH premises in 2016 Corporate Plan	FTTH premises as of 1 March 2017	NSW			QLD			VIC			WA			SA			ACT			NT			Total			In Writing 14/3/2017
Footprint	FTTH premises in 2016 Corporate Plan	FTTH premises as of 1 March 2017																														
NSW																																
QLD																																
VIC																																
WA																																
SA																																
ACT																																
NT																																
Total																																
184.	NBN Co	Urquhart	NBN Chairman – Travel	<ol style="list-style-type: none"> 1. What is the total cost of flights for the Ziggy Switkowski's domestic travel since he took office as Chairman of NBN Co Ltd? 2. What is the total cost of flights for Mr Switkowski's international travel since he took office? 3. How many international flights has Mr Switkowski taken since he took office? To what countries? Please provide dates. 4. What is the total cost of hotel accommodation in relation to Mr Switkowski's international travel since he took office as Chairman of NBN Co Ltd? 5. What hotels has he stayed at when travelling overseas? 6. What is the total cost of ground transport in relation to Mr Switkowski's travel since he took office? 	In Writing 14/3/2017																											
185.	NBN Co	Urquhart	Chairman — Office Chair	What type of office chair does Mr Switkowski use in his office? Please provide make, model and details of materials	In Writing 14/3/2017																											
186.	NBN Co	Urquhart	Advertising and information campaigns	<ol style="list-style-type: none"> 1. How much has NBN Co spent on advertising and information campaigns since 1 January 2016? Please break down by: <ul style="list-style-type: none"> o paid media advertising and production 	In Writing 14/3/2017																											

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> ○ direct and electronic mail awareness and education, and ○ face to face demonstration, education and information activities <p>2. How much has NBN Co spent on advertising and information campaigns since 1 July 2016? Please break down by:</p> <ul style="list-style-type: none"> ○ paid media advertising and production ○ direct and electronic mail awareness and education, and ○ face to face demonstration, education and information activities 	7
187.	NBN Co	Urquhart	FTTN – Base Case	Please confirm how many non-FTTB FTTN premises are in the base case of the 2017 Corporate Plan	In Writing 14/3/2017
188.	NBN Co	Urquhart	Reporting arrangements – Corporate Affairs	Please confirm who the executive general manager of Corporate Affairs reports to.	In Writing 14/3/2017
189.	NBN Co	Urquhart	Greenfield premises	Does NBN rely on ABS data to estimate the growth rate for new premises in the fixed, wireless and satellite footprints? Or does NBN Co make use of a private provider? Please provide details of private provider if so.	In Writing 14/3/2017
190.	NBN Co	Urquhart	Authoring of materials	<p>1. Has NBN Co (or any contractor to NBN Co) authored or materially contributed to articles which appeared in non-NBN Co publications during the past 12 months without explicit acknowledgment of their source, or under the names of outside parties? If so, please provide a list of the articles and when and where they appeared.</p> <p>2. Has NBN Co (or any contractor to NBN Co) contributed research to articles which appeared in non-NBN Co publications? If so, please provide a list of the articles and when and where they appeared.</p>	In Writing 14/3/2017
191.	NBN Co	Urquhart	Fake social media accounts	<p>1. How many fake social media accounts do internal NBN Co staff operate on behalf of the Corporate Affairs division?</p> <p>(a) How many of these fake accounts were created in the current financial year?</p>	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing						
				(b) How many of these fake accounts were created in the 2015-16 financial year?							
192.	NBN Co	Urquhart	Wikipedia	<p>How many Wikipedia pages have NBN Co edited since January 2016?</p> <p>(a) What pages were edited?</p> <p>(b) By whom?</p> <p>(c) When?</p> <p>(d) For what purpose?</p> <p>This should include pages edited by senior NBN Co executives in their private time.</p>	In Writing 14/3/2017						
193.	NBN Co	Urquhart	Free Cash Flow	How much free cash flow will NBN be generating in 2020?	In Writing 14/3/2017						
194.	NBN Co	Urquhart	FTTH contracts	<p>1. As of 1 August 2015 did NBN Co still have any existing contractual commitments – which were entered to prior to the election of the Coalition Government in September 2012 - to deploy FTTH as part of the NBN rollout in calendar years 2016 and 2017?</p> <p>(a) If yes:</p> <ul style="list-style-type: none"> o For how many premises? o Break down by state. o Were these commitments honoured? 	In Writing 14/3/2017						
195.	NBN Co	Urquhart	HFC cost per premise	<p>In response to QON 144 of Supplementary Budget Estimates October 2016 NBN Co were asked to confirm the estimated CPP for HFC deployment in the Telstra footprint. NBN Co responded with what appears to be the CPP figure for the general HFC footprint. For the sake of clarity please disaggregate CPP in accordance with the following table:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;"></th> <th style="width: 25%; text-align: center;">2016 CP</th> <th style="width: 25%; text-align: center;">2017 CP</th> </tr> </thead> <tbody> <tr> <td>CPP for deployment of HFC in Telstra footprint</td> <td style="text-align: center;">?</td> <td style="text-align: center;">?</td> </tr> </tbody> </table>		2016 CP	2017 CP	CPP for deployment of HFC in Telstra footprint	?	?	In Writing 14/3/2017
	2016 CP	2017 CP									
CPP for deployment of HFC in Telstra footprint	?	?									

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing						
				<table border="1"> <tr> <td>CPP for deployment of HFC in Optus footprint</td> <td>?</td> <td>?</td> </tr> <tr> <td>Overall CPP for HFC footprint</td> <td>\$1,800</td> <td>\$2,300</td> </tr> </table>	CPP for deployment of HFC in Optus footprint	?	?	Overall CPP for HFC footprint	\$1,800	\$2,300	
CPP for deployment of HFC in Optus footprint	?	?									
Overall CPP for HFC footprint	\$1,800	\$2,300									
196.	NBN Co	Urquhart	Expected range of HFC premises	What is the expected range, as of 1 March 2017, of total HFC premises for rollout completion?	In Writing 14/3/2017						
197.	NBN Co	Urquhart	CPI	What long-term assumptions have been used regarding CPI in the 2017 Corporate Plan in the years beyond 2020?	In Writing 14/3/2017						
198.	NBN Co	Urquhart	ICT CAPEX	<ol style="list-style-type: none"> Please provide an estimate of the amount of ICT/OSS/BSS/Software CAPEX that currently shared across the fixed line and fixed wireless technology footprint? Please provide the amount of CAPEX NBN has invested to date in ICT/OSS/BSS/Software for each of the following network specific footprints: <ol style="list-style-type: none"> HFC FTTN/b/dp FTTH fixed wireless Aggregate footprints where appropriate. Please note which footprints have been aggregated. <ol style="list-style-type: none"> What is the estimated OPEX for the HFC ICT systems per annum? Would ICT CAPEX spend have been the same on HFC regardless of whether HFC was rolled out in the Optus and in-fill footprints? 	In Writing 14/3/2017						
199.	NBN Co	Urquhart	Media training this financial year	1. In relation to media training services purchased by each NBN Co, please provide the following information for this financial year to date:	In Writing						

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> (a) Total spending on these services (b) The number of employees offered these services and their employment classification (c) The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) (d) The names of all service providers engaged <p>2. For each service purchased from a provider listed under (1d), please provide:</p> <ul style="list-style-type: none"> (a) The name and nature of the service purchased (b) Whether the service is one-on-one or group based (c) The number of employees who received the service and their employment classification (provide a breakdown for each employment classification) (d) The total number of hours involved for all employees (please provide a breakdown for each employment classification) (e) The total amount spent on the service (f) A description of the fees charged (i.e. per hour, complete package) <p>3. Where a service was provided at any location other than the department or agency's own premises, please provide:</p> <ul style="list-style-type: none"> (a) The location used (b) The number of employees who took part on each occasion (c) The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) (d) Any costs the department or agency's incurred to use the location 	<p>14/3/2017</p>
200.	NBN Co	Urquhart	Flights paid for journalists by NBN Co	<p>Has NBN Co sponsored journalists to attend and cover events and announcements by paying for their airfares and/or accommodation?</p> <ul style="list-style-type: none"> (a) If so, how many journalists (b) Which news outlet did they work for? And what was the total cost? Please break down for the following periods. <ul style="list-style-type: none"> o FY 2013-14 	<p>In Writing 14/3/2017</p>

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing								
				<ul style="list-style-type: none"> o FY 2014-15 o FY 2015-16 o FY 2016-17 to date 									
201.	NBN Co	Urquhart	Australian Tennis Open advertisement	<p>How many minutes of airtime did NBN Co, or advertising agencies acting on its behalf, purchase for the Australia Open?</p> <p>(a) How much did the ad space cost?</p> <p>(b) How much did the advertisement cost to produce?</p>	In Writing 14/3/2017								
202.	NBN Co	Urquhart	Shredders	<p>Did NBN Co purchase any shredders in FY 2015-16? If yes, how many and what was the cost of each shredder.</p> <p>(a) Has NBN Co purchased any shredders in the current financial year? If yes, how many and what was the cost of each shredder.</p>	In Writing 14/3/2017								
203.	NBN Co	Urquhart	Office Locations	<p>Please provide a list of all NBN Co office locations by:</p> <p>(a) Location;</p> <p>(b) Leased or Owned;</p> <p>(c) Size;</p> <p>(d) Number of Staff at each location and classification;</p> <p>(e) If rented, the amount and breakdown of rent per square metre;</p> <p>(f) If owned, the value of the building;</p> <p>(g) Depreciation of buildings that are owned;</p> <p>(h) Type of functions and work undertaken.</p>	In Writing 14/3/2017								
204.	NBN Co	Urquhart	FTTN switch off	<p>Have any areas served with FTTN had the existing network switched off? If yes, where? Please list each area, and when the 18 month migration window ended.</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="text-align: left;">FTTN Area RFS</th> <th style="text-align: left;">Switchoff date for existing network</th> </tr> </thead> <tbody> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> <tr> <td> </td> <td> </td> </tr> </tbody> </table> <p>(a) If not covered by the above, please list the first 20 sites, ordered by date, where NBN is RFS and the existing network has either switched off or is due to switch off in the future.</p>	FTTN Area RFS	Switchoff date for existing network							In Writing 14/3/2017
FTTN Area RFS	Switchoff date for existing network												

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
205.	NBN Co	Urquhart	FTTdp distribution	Please list every electorate where FTTdp will be rolled out	In Writing 14/3/2017
206.	NBN Co	Urquhart	FTTN CPP	Please confirm whether the FTTN CPP figures in the 2016HY results are a blended average of FTTN and FTTB	In Writing 14/3/2017
207.	NBN Co	Urquhart	Individual Premises Switch - Technology Choice – Applications	With reference to NBN Co's <u>Individual Premises Switch</u> Technology Choice Program: (a) How many Individual Premises Switch applications has NBN Co received to date? o Also please break down by state if possible (b) How many quotes have NBN provided as a result of these applications to date? o Also please break down by state (c) How many quotes have proceeded to construction? (d) How much overall revenue has NBN earned to date from application fees under Individual Premises Switch? (e) How much overall revenue has NBN earned to date from design and build fees under Individual Premises Switch?	In Writing 14/3/2017
208.	NBN Co	Urquhart	Technology Choice Program – Applications	Of the Individual Premises Switch applications NBN have received under Technology Choice Program to date how many were for: (a) FTTN to FTTH? (b) HFC to FTTH?	In Writing 14/3/2017
209.	NBN Co	Urquhart	Technology Choice – Quotes	Of the Individual Premises Switch quotes NBN have provided to applicants under Technology Choice Program to date how many were for: (a) FTTN to FTTH? (b) HFC to FTTH?	In Writing 14/3/2017
210.	NBN Co	Urquhart	Technology Choice – average quoted cost	Of the Individual Premises Switch quotes NBN Co have provided to applicants under Technology Choice Program (including instances where applicants have not proceeded to construction) what is the average quoted cost	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(including application, design and quote fees, and quoted build payments). (a) FTTN to FTTH quotes to date? (b) HFC to FTTH quotes to date?	7
211.	NBN Co	Urquhart	Technology Choice – Individual premises Switch	Of the Individual Premises Switch quotes NBN have provided to applicants under Technology Choice Program what was the highest quote (including quotes/applicants which did not proceed to construction) for: (a) FTTN to FTTH quotes to date? (b) HFC to FTTH quotes to date?	In Writing 14/3/2017
212.	NBN Co	Urquhart	Technology Choice – QON 140	1. With reference to the response to Question on Notice No 140 from Supplementary Senate Estimates 2016, you gave the Committee the number of premises in each state that had taken up the Technology Choice option – a total of 15. Please provide the Committee with the list of suburbs or towns in which these 15 Technology Choice customers are located? 2. With reference to the response to Question on Notice No 140 from Supplementary Senate Estimates, you gave the Committee the average revenue per premise for Technology Choice. What is the highest revenue to NBN from a single premises under this program?	In Writing 14/3/2017
213.	NBN Co	Urquhart	Terminal value	1. What terminal value was used as part of the IRR calculations in the 2017 Corporate Plan? 2. What terminal value was used as part of the IRR calculations in the 2016 Corporate Plan?	In Writing 14/3/2017
214.	NBN Co	Urquhart	Activation rates	Does NBN Co have different activation rate assumptions for different States and Territories within the same technology footprints?	In Writing 14/3/2017
215.	NBN Co	Urquhart	Internal audit	Please list and describe each internal audit project undertaken within NBN Co for the period 1 July 2015 to present, and the costs associated with each audit.	In Writing 14/3/2017
216.	NBN Co	Urquhart	International Travel – CEO	Please set out costs incurred by the NBN Co CEO, for the period 1 July 2015 to present, for international travel. Please include:	In Writing

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<ul style="list-style-type: none"> (a) The country destination of each trip (b) The reason for the trip (c) All flight and accommodation costs incurred by the CEO (d) Number of NBN Co staff travelling with the CEO. 	14/3/2017
217.	NBN Co	Urquhart	International Travel – Executive Manager of Corporate Affairs	<p>Please set out costs incurred by the NBN Executive General Manager of Corporate Affairs, for the period 1 July 2015 to present, for international travel. Please include:</p> <ul style="list-style-type: none"> (a) The country destination of each trip (b) Stopovers and leg’s on the trip (c) The reason for the trip (d) All flight and accommodation costs incurred by the Executive General Manager of Corporate Affairs 	In Writing 14/3/2017
218.	NBN Co	Urquhart	Consultants	<ol style="list-style-type: none"> 1. How many consultancies have been undertaken this financial year to date? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Please also include total value for all consultancies. 2. How many consultancies were undertaken in 2015-16? Please identify the name of the consultant, the subject matter of the consultancy, the duration and cost of the arrangement, and the method of procurement (i.e. open tender, direct source, etc). Please also include total value for all consultancies. 	In Writing 14/3/2017
219.	NBN Co	Urquhart	Stationary costs	<ol style="list-style-type: none"> 1. What are NBN Co’s stationery costs for the financial year to date? 2. What were NBN Co’s stationery costs for 2015-16? 	In Writing 14/3/2017
220.	NBN Co	Urquhart	Education Expenses	<ol style="list-style-type: none"> 1. For 2015-16, please detail all education expenses (i.e. in-house courses and tertiary studies) 2. Please include what type of course, the total cost, cost per participant, the employment classification of each participant, how many 	In Writing 14/3/2017
221.	NBN Co	Urquhart	Coffee Machines	<ol style="list-style-type: none"> 1. How many Coffee Machines exist across all of NBN Co offices? 2. Has NBN Co purchased coffee machines for staff usage since 1 July 	In Writing

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				<p>2014? If yes, please provide a list that includes the type of coffee machine, the cost, the amount, and any ongoing costs such as purchase of coffee or coffee pods and when the machine was purchased.</p> <p>3. Why were coffee machines purchased?</p> <p>4. Where did the funding for the coffee machines come from?</p> <p>5. Who is responsible for the maintenance of the coffee machines? How much was spent on maintenance in 2015-16 and how much this financial year to date? Please include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p>	14/3/2017
222.	NBN Co	Urquhart	Costs of Corporate Plan	<p>1. What consultants and advisors were engaged to assist with the preparation of the 2017 Corporate Plan?</p> <p>2. Please indicate the total cost of preparing the Corporate Plan 2016, including all payments consultants and advisors.</p>	In Writing 14/3/2017
223.	NBN Co	Urquhart	Accounting separation	<p>1. Please confirm whether NBN undertakes accounting separation for each of its access networks?</p> <p>2. How is CAPEX captured under this arrangement?</p> <p>3. How is OPEX captured under this arrangement?</p> <p>4. How are AVC and CVC revenues captured under these arrangements?</p> <p>5. Is there any accounting separation between FTTH, FTTN, FTTB and FTTP?</p>	In Writing 14/3/2017
224.	NBN Co	Urquhart	Staff salaries	<p>With reference to salary packages of employees on the NBN Co payroll please provide the following information:</p> <p>(a) Number of employees with salary between \$100,000 and \$200,000.</p> <p>(b) Number of employees with salary between \$200,000 and \$300,000?</p> <p>(c) Number of employees with salary between \$300,000 and \$400,000?</p> <p>(d) Number of employees with salary between \$400,000 and \$500,000?</p> <p>(e) Number of employees earning above \$500,000.</p>	In Writing 14/3/2017
225.	NBN Co	Urquhart	Redundancies	<p>How many NBN staff have been made redundant since October 2013? This could include, but is not limited to, forced and voluntary redundancies, where payments have been made.</p> <p>(a) Please break down by</p> <ul style="list-style-type: none"> o 2013-14 FY 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																
				<ul style="list-style-type: none"> o 2014-15 FY o 2015-16 FY o 2016-17 FY 																	
226.	NBN Co	Urquhart	Kitchen appliances	<p>Since 1 January 2016 has NBN Co purchased, leased or rented any kitchen appliances over the value of \$1000?</p> <p>(a) If yes, provide a list that includes the type of appliance, the cost, the amount, and any ongoing costs such as purchase of consumables and when the appliance was purchased?</p> <p>(b) Why were the appliances purchased?</p> <p>(c) Has there been a noticeable difference in staff productivity since the appliances were purchased? Are staff leaving the office premises less during business hours as a result?</p> <p>(d) Where did the funding for the appliances come from?</p> <p>(e) Who has access?</p> <p>(f) Who is responsible for the maintenance of the appliances? How much was spent on maintenance, include a list of what maintenance has been undertaken. Where does the funding for maintenance come from?</p> <p>(g) What are the other ongoing costs of the appliances?</p>	In Writing 14/3/2017																
227.	NBN Co	Urquhart	Board Meetings - dates	<p>Please provide the dates of NBN Co board meetings between:</p> <p>(a) 1 January 2015 and 1 April 2015; and</p> <p>(b) 1 August 2015 and 1 October 2016</p>	In Writing 14/3/2017																
228.	NBN Co	Urquhart	Cumulative RFS 2020 by State and Territory	<p>Please provide the cumulative RFS numbers for each State and Territory at the end of the projected rollout in 2020.</p> <table border="1"> <thead> <tr> <th></th> <th>ACT</th> <th>VIC</th> <th>NSW</th> <th>QLD</th> <th>NT</th> <th>WA</th> <th>SA</th> </tr> </thead> <tbody> <tr> <td>Total premises RFS by end of rollout</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		ACT	VIC	NSW	QLD	NT	WA	SA	Total premises RFS by end of rollout								In Writing 14/3/2017
	ACT	VIC	NSW	QLD	NT	WA	SA														
Total premises RFS by end of rollout																					
229.	NBN Co	Urquhart	Cost per Premises	<p>Please confirm internal CPP figures as of 1 March 2017</p> <p>(a) FTTH (brownfield)</p>	In Writing																

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																				
				(b) FTTH (greenfield) (c) HFC (d) FTTN/B (e) FTTN/B/dp (f) FTTdp	14/3/2017																				
230.	NBN Co	Urquhart	Cost per Premises – disaggregation of design and build	<p>In response to QoN 142 of Supplementary Budget Estimates 2016-17 NBN Co reported the following design and build figures as elements of CPP in the 2017 Corporate Plan. Please disaggregate design and build costs for each of the technology footprints. A + B = Design and Build cost</p> <table border="1"> <thead> <tr> <th>Technology Footprint</th> <th>Design (A)</th> <th>Build (B)</th> <th>Design and Build</th> </tr> </thead> <tbody> <tr> <td>FTTH (brownfield)</td> <td></td> <td></td> <td>\$2,130</td> </tr> <tr> <td>FTTH (greenfield)</td> <td></td> <td></td> <td>\$1,710</td> </tr> <tr> <td>HFC</td> <td></td> <td></td> <td>\$1,600</td> </tr> <tr> <td>FTTN</td> <td></td> <td></td> <td>\$1,600</td> </tr> </tbody> </table>	Technology Footprint	Design (A)	Build (B)	Design and Build	FTTH (brownfield)			\$2,130	FTTH (greenfield)			\$1,710	HFC			\$1,600	FTTN			\$1,600	In Writing 14/3/2017
Technology Footprint	Design (A)	Build (B)	Design and Build																						
FTTH (brownfield)			\$2,130																						
FTTH (greenfield)			\$1,710																						
HFC			\$1,600																						
FTTN			\$1,600																						
231.	NBN Co	Urquhart	Cost per Premises – FTTdp	<p>What are NBN Co's current assumptions about the disaggregated design and build costs for FTTdp? Please complete table below. A + B + C = CPP for FTTdp</p> <table border="1"> <thead> <tr> <th></th> <th>Design (A)</th> <th>Build (B)</th> <th>Duct Lease (C)</th> <th>CPP</th> </tr> </thead> <tbody> <tr> <td>FTTdp</td> <td>?</td> <td>?</td> <td>\$700</td> <td>?</td> </tr> </tbody> </table>		Design (A)	Build (B)	Duct Lease (C)	CPP	FTTdp	?	?	\$700	?	In Writing 14/3/2017										
	Design (A)	Build (B)	Duct Lease (C)	CPP																					
FTTdp	?	?	\$700	?																					
232.	NBN Co	Urquhart	Capital intensity assumptions	Please confirm the capital to revenue ratio used in the out year assumptions underpinning the IRR in the 2017 Corporate Plan.	In Writing 14/3/2017																				
233.	NBN Co	Urquhart	Greenfield CPP	Please confirm why there appears to be different CPP figures for FTTH	In																				

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				(greenfield) in different documents. Some suggest a CPP of \$2,100 and some suggest \$2,798. What is the reason for the difference between the two? (For example, see page 68 and 67 of the 2016 Corporate Plan).	Writing 14/3/2017
234.	NBN Co	Urquhart	Executive Coaching and Leadership training	<p>Since the change of Prime Minister on 14 September, 2015: Please provide the following information in relation to executive coaching and/or other leadership training services purchased:</p> <ul style="list-style-type: none"> (a) Total spending on these services (b) The number of employees offered these services and their employment classification (c) The number of employees who have utilised these services, their employment classification and how much study leave each employee was granted (provide a breakdown for each employment classification) (d) The names of all service providers engaged For each service purchased form a provider listed under (4), please provide: <ul style="list-style-type: none"> i. The name and nature of the service purchased ii. Whether the service is one-on-one or group based iii. The number of employees who received the service and their employment classification iv. The total number of hours involved for all employees (provide a breakdown for each employment classification) v. The total amount spent on the service vi. A description of the fees charged (i.e. per hour, complete package) (e) Where a service was provided at any location other than the agency's own premises, please provide: <ul style="list-style-type: none"> i. The location used ii. The number of employees who took part on each occasion (provide a breakdown for each employment classification) iii. The total number of hours involved for all employees who took part (provide a breakdown for each employment classification) iv. Any costs the department or agency's incurred to use the 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																																																						
				<p>location</p> <p>(f) In relation to education/executive coaching and/or other leadership training services paid for by the department what agreements are made with employees in regards to continuing employment after training has been completed?</p> <p>(g) For graduate or post graduate study, please breakdown each approved study leave by staffing allocation and degree or program title.</p>																																																							
235.	NBN Co	Urquhart	State based rollouts – 2017 Corporate Plan	<p>QON 145 (4) of Supplementary Budget Estimates October 2016 requested NBN provide the numerical data underpinning Exhibit 8 of the 2017 Corporate Plan. NBN responded by saying the percentages shown in the table were approximates but did not supply the numerical data. The ‘approximate’ nature of the percentages is noted for the record. Nonetheless, the Senate has requested the numerical figures underlying Exhibit 8 in the 2017 Corporate Plan and expects that they will be supplied.</p> <p>Please supply by completing the following table:</p> <table border="1" data-bbox="987 847 1854 1203"> <thead> <tr> <th>State</th> <th>Pre FY17 (%)</th> <th>FY17 (%)</th> <th>FY18 (%)</th> <th>FY19 (%)</th> <th>FY20 (%)</th> </tr> </thead> <tbody> <tr> <td>ACT</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>WA</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>QLD</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>VIC</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>NSW</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>SA</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>NT</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>TAS</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	State	Pre FY17 (%)	FY17 (%)	FY18 (%)	FY19 (%)	FY20 (%)	ACT						WA						QLD						VIC						NSW						SA						NT						TAS						In Writing 14/3/2017
State	Pre FY17 (%)	FY17 (%)	FY18 (%)	FY19 (%)	FY20 (%)																																																						
ACT																																																											
WA																																																											
QLD																																																											
VIC																																																											
NSW																																																											
SA																																																											
NT																																																											
TAS																																																											
236.	NBN Co	Urquhart	Wholesale speed tier mix – 2016 Corporate Plan	<p>Please provide the relevant numerical data in table format, for each FY, underlying the following graphs in the 2016 Corporate Plan:</p> <p>(a) Exhibit 13: Wholesale speed tier mix</p>	In Writing 14/3/2017																																																						
237.	NBN Co	Urquhart	State based rollouts	Please provide the relevant numerical data in table format, for each FY,	In																																																						

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
			– 2016 Corporate Plan	underlying the following graphs in the 2016 Corporate Plan: (a) Exhibit 10: Progression of fixed line rollout by state Please supply regardless of whether percentages are ‘approximates’.	Writing 14/3/2017
238.	NBN Co	Urquhart	Business revenue	Once in steady state operations, what proportion of overall revenue is expected to come from businesses?	In Writing 14/3/2017
239.	NBN Co	Urquhart	2016 Corporate Plan – sensitivity analysis HFC	Exhibit 14 of the 2016 Corporate Plan states, in regards to the HFC rollout, that every 7 month delay has a \$1 billion impact on funding. Please outline all the assumptions underpinning this statement – this should include pre and post delay RFS profile, APRU assumptions, residential take-up rate and any other factors. The mathematics of how this figure was determined should be spelled out and explained clearly.	In Writing 14/3/2017
240.	NBN Co	Urquhart	2016 Corporate Plan – sensitivity analysis FTTN	Exhibit 14 of the 2016 Corporate Plan states, in regards to the FTTN rollout, that every 7 month delay has a \$1 billion impact on funding. Please outline all the assumptions underpinning this statement – this should include pre and post delay RFS profile, APRU assumptions, residential take-up rate and any other factors. The mathematics of how this figure was determined should be spelled out and explained clearly.	In Writing 14/3/2017
241.	NBN Co	Urquhart	FTTN - Cost	<ol style="list-style-type: none"> 1. Please confirm the average cost of an FTTN node 2. Please confirm the average cost of connecting power to an FTTN node 3. Please confirm the number of nodes NBN Co expects to deploy based on FTTN figures in the 2017 Corporate Plan. 4. Please confirm the average number of households expects to be passed by each node. 5. Please confirm the average number of active services projected for an FTTN node once rollout and switchover periods are complete. 	In Writing 14/3/2017
242.	NBN Co	Urquhart	Staff	<p>Please provide the following information on NBN’s headcount and budget as of 1 March 2017:</p> <ol style="list-style-type: none"> (a) How many staff does NBN currently employ? (b) Does this include contractors? If no, please provide a separate figure for contractors. 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing														
				i. Separate into contractors who are boots on the ground and not boots on the ground. (c) What is the current head count for NBN's corporate affairs and public relations functions? i. Please break down by employment band. (d) How many staff work in the companies IT departments? (e) What budget has been allocated for NBN's corporate affairs for the 2016-17 financial year?															
243.	NBN Co	Urquhart	FOI Requests	1. How many FOI requests did the department/agency receive in 2015-16? 2. 4. How many requests were denied and how many were granted in 2015-16? 3. In 2015-16 did the department/agency fail to meet the processing times outlined in the FOI Act for any requests? If so, how many? Do any of these requests remain outstanding? 4. How many FOI requests has the department/agency received for this financial year to date? 5. How many requests have been denied and how many have been granted? 6. Has the department/agency failed to meet the processing times outlined in the FOI Act for any requests? If so, how many and why? Do any of these requests remain outstanding? If so, how many and why?	In Writing 14/3/2017														
244.	NBN Co	Urquhart	APRU	Please confirm current, or forecasted, <u>residential APRU</u> for each of the access technologies below forecast for FY2020. <table border="1" data-bbox="987 1050 1856 1302"> <thead> <tr> <th colspan="2">Access Network</th> </tr> </thead> <tbody> <tr> <td>FTTP</td> <td></td> </tr> <tr> <td>FTTdp</td> <td></td> </tr> <tr> <td>HFC</td> <td></td> </tr> <tr> <td>FTTN</td> <td></td> </tr> <tr> <td>Wireless</td> <td></td> </tr> <tr> <td>Satellite</td> <td></td> </tr> </tbody> </table>	Access Network		FTTP		FTTdp		HFC		FTTN		Wireless		Satellite		In Writing 14/3/2017
Access Network																			
FTTP																			
FTTdp																			
HFC																			
FTTN																			
Wireless																			
Satellite																			
245.	NBN Co	Urquhart	Design, construction and	Please complete the following table for data as of 1 March 2017.	In Writing														

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing																																																
			RFS table - aggregate	<table border="1"> <thead> <tr> <th></th> <th>ACT</th> <th>VIC</th> <th>NSW</th> <th>QLD</th> <th>NT</th> <th>WA</th> <th>SA</th> </tr> </thead> <tbody> <tr> <td>Already RFS</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>In design</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>In construction</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total (RFS/Design/Construction)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total premises RFS by end of rollout</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		ACT	VIC	NSW	QLD	NT	WA	SA	Already RFS								In design								In construction								Total (RFS/Design/Construction)								Total premises RFS by end of rollout								14/3/2017
	ACT	VIC	NSW	QLD	NT	WA	SA																																														
Already RFS																																																					
In design																																																					
In construction																																																					
Total (RFS/Design/Construction)																																																					
Total premises RFS by end of rollout																																																					
246.	NBN Co	Urquhart	Design, construction and RFS table – by technology	<p>Please complete the following table for data as of 1 March 2017.</p> <table border="1"> <thead> <tr> <th></th> <th>FTTN/B</th> <th>FTTC</th> <th>HF C</th> <th>FTTH</th> <th>F W</th> <th>Satellite</th> </tr> </thead> <tbody> <tr> <td>Already RFS</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>In design</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>In construction</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total (RFS/Design/Construction)</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Total premises RFS by end of rollout</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>		FTTN/B	FTTC	HF C	FTTH	F W	Satellite	Already RFS							In design							In construction							Total (RFS/Design/Construction)							Total premises RFS by end of rollout							In Writing 14/3/2017						
	FTTN/B	FTTC	HF C	FTTH	F W	Satellite																																															
Already RFS																																																					
In design																																																					
In construction																																																					
Total (RFS/Design/Construction)																																																					
Total premises RFS by end of rollout																																																					
247.	NBN Co	Urquhart	Advertorial Content	<ol style="list-style-type: none"> 1. What media corporations has NBN Co entered into advertising or other agreements with that include promoted or ‘advertorial’ content being published in regional and local newspapers? 2. How much of NBN Co’s marketing or PR budget is dedicated to promoted or ‘advertorial’ content in regional and local newspapers? 	In Writing 14/3/2017																																																
248.	NBN Co	Urquhart	Fixed Wireless Towers	<ol style="list-style-type: none"> 1. How many Fixed Wireless towers is NBN building in total? Please provide a state by state breakdown. 	In Writing 14/3/2017																																																
249.	NBN Co	Urquhart	FTTC - locations	<ol style="list-style-type: none"> 1. Please provide a list of locations that are planned to receive FTTC. 2. Please provide a list of locations that are planned to receive FTTC. 3. Of these towns in regional Australia receiving FTTC, please provide the 	In Writing 14/3/2017																																																

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				number of premises in these towns receiving FTTC.	7
250.	NBN Co	Urquhart	FTTC/FTTN breakdown in towns	For the following locations, how many premises are planned to receive Fibre to the Node and how many to receive Fibre to the Curb? Moruya 2537, Tuross Head 2537, Lennox Head 2478, Ballina 2478, Lismore 2480, Grafton 2460, Bairnsdale 3875, Geelong 3214, 3215, 3219, 3220.	In Writing 14/3/2017 7
251.	ACMA	Hanson-Young	BFR – program expenditure	1. With regard to the Broadcasting Financial Results (BFR 2014-15) for the past three financial years, please provide program expenditure figures based on: (a) Each commercial television broadcast licence holder's expenditure on each of the categories of program expenditure on page 62 of <i>BFR 2014-15</i>	In Writing 9/3/2017
252.	ACMA	Hanson-Young	Programming expenditure - Broadcasters	1. For the past three financial years, please show what percentage of programming expenditure for each broadcaster was on New Zealand content: (a) Australian adult drama (b) Australian children's drama (c) Australian children's other (d) Australian documentaries (e) Australian light entertainment- Variety (f) Australian light entertainment – other 2. For the past three financial years, please show what percentage of total hours for each broadcaster was made up of New Zealand content for: (a) Australian adult drama (b) Australian children's drama (c) Australian children's other (d) Australian documentaries (e) Australian light entertainment- Variety (f) Australian light entertainment – other	In Writing 9/3/2017
253.	ACMA	Kakoschke-Moore	Payday Lenders	1. How many complaints has ACMA received about payday lenders? 2. Have any of these complaints been investigated? 3. Have any findings been made?	In Writing 9/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
				4. Has there been a recent increase in complaints made about payday lenders?	
254.	ACMA	Griff	Maintaining telephone communications during prolonged blackouts	<ol style="list-style-type: none"> 1. Is it possible for the Telecommunications (Consumer Protection and Service Standards) Act 1999 to be amended to safeguard access to landlines for emergency calls, or ensure more than 24 hours of battery storage for mobile base stations in high bushfire risk communities? 2. Has ACMA raised the problem of lack of phone access during prolonged blackouts (for mobiles, and most landlines under the NBN) with the Critical Infrastructure Advisory Council? <ol style="list-style-type: none"> (a) If so, what was discussed? Have there been any outcomes? (b) If not, what is ACMA doing to address the problems of prolonged power outages cutting off modern communication methods? 	In Writing 10/3/2017
255.	OCeSC	Kakoschke-Moore	Changes to OCeSC	<ol style="list-style-type: none"> 1. In February of this year the Office announced that they would be changing the name of the Office of the Children's eSafety Commissioner, to the Office of the eSafety Commissioner. 2. When will the name change take effect? 3. When is the website going to be updated to reflect the name change? 4. What is the communications strategy for this change? 5. What other changes will be made? 	In Writing 9/3/2017
256.	<ol style="list-style-type: none"> a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co g) Australia Post h) AC i) AFTRS j) Bundanon Trust 	Urquhart	Social Media policy – Internal/External	<p>Social Media policy - internal</p> <ol style="list-style-type: none"> 1. Have there been any changes since May 2016 Budget Estimates to department/agency/GBE social media or protocols about staff access and usage of YouTube, online social media such as Facebook, MySpace and Twitter and access to online discussion forums and blogs? If yes, please explain and provide copies of any advice that has been issued. 2. Does the department/agency/GBE monitor usage of social media? 3. If yes, provide details of the usage (for example, details could include average hours per employee, hours when usage peaks) 4. If no, will the department/agency monitor usage in the future? 5. Does social media impact on employee productivity? Please provide details (details could include increased internet usage in general or increased internet usage in standard business hours) 	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
	k) CPA l) National Collecting Institutions m) Screen Australia			Social Media policy – external 6. Have there been any changes since May 2016 Budget Estimates to department/agency/GBE social media policies and procedures about what is considered acceptable behaviour by social media users posting on the Department/agency social media pages? If yes, please provide dates, explain the changes and provide copies of any advice that has been issued.	
257.	a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co g) Australia Post h) AC i) AFTRS j) Bundanon Trust k) CPA l) National Collecting Institutions m) Screen Australia	Urquhart	Reports Commissioned	How many reports were commissioned by the Government in the department/agency in 2015-16 and the current financial year? Please provide details of each report including date commissioned, date report handed to Government, date of public release, terms of reference and committee members. (a) How much did each report cost/or is estimated to cost? How many departmental/agency staff were involved in each report? (b) What is the current status of each report? Did the Government report within the required timeframe? If not, when is the Government intending to respond to these reports? (c) How many reports have been commissioned by the Government in the department/agency this financial year to date? Please provide details of each report	In Writing 14/3/2017
258.	a) Department b) ABC c) SBS d) ACMA e) OCeSC f) NBN Co	Urquhart	Reviews Commissioned	How many reviews were commissioned by the Government in the department/agency in 2015-16 and the current financial year? Please provide details of each review including date commissioned, date report handed to Government, date of public release, terms of reference and committee members. (a) How much did each review cost/or is estimated to cost? How many departmental/agency staff were involved in each report?	In Writing 14/3/2017

Question No	Program: Division or Agency	Senator	Title	Question	Proof Hansard Page & Hearing Date or In Writing
	g) Australia Post h) AC i) AFTRS j) Bundanon Trust k) CPA l) National Collecting Institutions m) Screen Australia			(b) What is the current status of each review? Did the Government report within the required timeframe? If not, when is the Government intending to respond to these reports? (c) How many review have been commissioned by the Government in the department/agency this financial year to date? Please provide details of each report	